Music Library
User Survey 2014: Responses to Key Comments

1. Opening hours: longer opening hours

Library’s response

We understand that students want to stay in the library after 8pm in weekdays. We shall monitor the usage; and at the moment, we regret that hour extension is not possible without additional staffing resources to maintain service and security levels.

2. Facilities: more tables and seats

Library’s response

There is a demand for seats during semesters in the Library. Given the needs of shelving space, our ability to reconfigure library space for more tables and seats is limited. We shall review and add movable chairs/tables when safety issues can be resolved. Feel free to approach counter staff when you have difficulty to locate a seat. We can provide movable chairs in the Library for temporary use.

3. Equipment: more laptops and tablets

Library’s response

There are currently 2 iPads, one MacBook and three laptops (for Discussion Rooms) available for loan in the library. We shall consider to provide more equipment if the demand increases and budget permits.

4. Print resources: more reserve books

Library’s response

We shall purchase additional copies for course reserve materials. Suggestions for additional copies are welcome. Please let us know through our Book Recommendation Online (BRO) at http://lib.hku.hk/general/e-form/eform_book.html. We shall review and provide the relevant resources and reasonable number of copies to support research and learning needs within available budget.

5. Collections and facilities: good scores and nice environment

Library’s response

We thank our users for their positive comments. We shall continue to provide a comfortable and well-equipped environment to support research and learning needs of the University community.