1. **More updated school textbooks and more copies**
   In the current year, the library has been actively sourcing more school textbooks of international syllabuses such as IGCSE and IB to cater for the changing study, research, and teaching needs of our patrons. It is hoped that school textbooks with greater diversity and variety will be available on shelf early next year. Whilst we understand that some library items are in heavy demand and may not be always available, duplicate copies have been kept in a minimum to ensure the most efficient use of shelving space and library fund. Nonetheless, we have already put those items in great demand on our reserve collection in order to expedite their circulation. Additionally, patrons are welcome to submit purchase request via Book Recommendation Online (BRO) at [http://lib.hku.hk/general/eform/eform_book.html](http://lib.hku.hk/general/eform/eform_book.html). Within our tight budget, we will try our best to accommodate different requests while developing a balanced and useful collection.

2. **Noise issues on cleaning time and discussion**
   In light of the noise issues generated by vacuuming, we have already rescheduled the cleaning time in order to minimize such disturbance to our patrons. We will also ensure that through patrol, patrons engaging in discussion will be reminded to avoid causing disturbance to others.

3. **More desks, provide computer in discussion rooms, and improved signage**
   Concerning the demand for additional study space, we are considering purchasing additional furniture to optimize the use of our library space. For the provision of computer in discussion rooms, patrons are welcome to borrow laptops from our information counter. Three laptops for in-house use and one laptop for use anywhere on campus are available for short loan. Besides, acknowledging the importance of clear signage for patrons to be able to navigate their way through the library, we are currently reviewing our signage such that our resources and services are clearly marked and can be easily found.

4. **Longer opening hours, including weekends**
   Within our current manpower and resource constraints, we will carefully monitor the usage of the library and examine the feasibility and need of extending our opening hours.
5. Compliments: Helpful staff and nice environment

We are delighted that patrons expressed a general appreciation of our staff. To this end, we will continue to provide patrons with a high level of service that will always be courteous, friendly, and helpful.

We are also happy to note that patrons are satisfied with the library environment. It is our pleasure to make every attempt to provide our patrons with a motivating and tranquil atmosphere for leisure reading, private study, collaboration, and research.