Dental Library  
User Survey 2013  
Responses to Key Comments

1. Electronic Resources

**User’s Comment:** A respondent expressed that all subscribed electronic resources should be allowed for remote access.

**Our Response:** Under the license agreements with vendors, some electronic resources are restricted to on-site access only. However, the Libraries will keep on negotiating with the vendors for better terms when it comes to the license review so that more subscribed electronic resources can be accessed remotely.

2. Library Courses

**User’s Comment:** A respondent indicated that library courses conducted by the Dental Library clashed with his/her schedule.

**Our Response:** Students may request tailor-made library courses to suit their own schedule at denlib@hku.hk Alternatively students may also make use of the Online Research Guides (http://lib.hku.hk/general/research/) which provide in-depth instructions on finding information.

3. Opening Hours

**User’s Comment:** A respondent suggested extending the opening hours during examination period in Dental Library.

**Our Response:** Over the years, Dental Library has extended its opening hours to 11:00 pm (Monday thru Friday) during the examination period. Based on the low entrance figures, (particularly after 10:00 pm), it is unlikely that Dental Library will further extend its opening hours. Alternatively students may make use of the Library Corner at G/F or the Study Zones at Level 3 in Main Library.

4. Printed Resources

**User’s Comment:** A respondent suggested that Dental Library purchase more medical science-related books.

**Our Response:** Other than dentistry-related books, Dental Library has also selected and purchased many general medical science-related books such as human anatomy, surgery, physiology, biochemistry ... etc. over the years. Alternatively students may borrow medical science-related books from the Medical Library by filling out the Inter-branch Delivery Request Form (http://www.lib.hku.hk/general/e-form/).