Library Survey 2011
Dental Library
Comments from Library Users

**User comment:** To extend opening hours during examination period

**Our response:** Over the years, Dental Library has extended its opening hours to 11:00 pm during the examination period from late April to late June. However, based on our observations, only very few students have stayed after 10:00 pm during the examination period. Therefore, it is unlikely that Dental Library will further extend its opening hours after 11:00 pm. Students are advised to use the Main Library or the Medical Library after the Dental Library is closed at 11:00 pm during the examination period.

**User comment:** To arrange library courses for the dental students showing them how to access the online journals on campus or at home

**Our response:** Library courses on specific topics can be arranged upon request. For this matter, please contact Dental Library for assistance. Students may also attend the library courses offered by the Main Library throughout the semesters.

**User comment:** To purchase more books to meet students’ needs

**Our response:** Dental Library has normally purchased up to 3 or more copies of the same popular dental-related books over the years. Students may also request the popular books or other items which have been checked out by using the Recall service.

**User comment:** Not having enough computers in the Dental Library

**Our response:** The number of computers in the Dental Library is regularly reviewed by the Dental Librarian. Students may also use the computers in the Computer Lab on the 7/F, PPDH.

**User comment:** To install a drinking fountain providing cold and hot water

**Our response:** Due to the safety measures, only cold water is supplied by the drinking fountain in the Dental Library.

**User comment:** To improve ventilation in some areas of the library

**Our response:** Ventilation in the Dental Library is centrally monitored by the Hospital at standard level.

**User comment:** To improve WiFi connection in the Dental Library Discussion Rooms

**Our responses:** The Computer Centre has been notified to install an additional WiFi antenna near the discussion rooms and hopefully this will improve the WiFi connection.