

Music Library

User Survey 2019: Responses to Key Comments

1. More study spaces and booking policy

Library's response:

There is a continued demand for study tables and seats in discussion rooms during the semesters in the Library. We have 18 study tables and 3 discussion rooms providing 14 seats. Users are highly encouraged to make use of [Book A Space](#), an online booking system, to secure a study space in advance. Besides, users can approach counter staff to get movable chairs for temporary use. We understand that one booking session from 13:00 to 18:00 for study tables may be a bit long. For the booking policy, we follow the booking system developed and adopted by the Libraries. We look forward to further enhancement.

2. Longer opening hours

Library's response:

We heard your voices and welcome students staying longer in the Library. However, additional staffing resources are needed if we extend opening hours. Thank you for your support to the Music Library.

3. Water fountains

Library's response:

We know that users need to refill water in their bottles. Installation of water fountains inside or outside the Library had been explored. Since construction work is needed to set up water pipes under the floor, we shall liaise with the Estate Offices to explore the possibility. There are some water fountains installed in the Run Run Shaw Tower. Users may take a short break and make use of water fountains installed nearby.

4. Music Collections and remote access to electronic resources

Library's response:

The Library's physical collections focus on music literatures and scores that support teaching and learning of the Department of Music primarily. Other Faculty of Arts materials are extensively available in the Main Library. Users can request them through an Inter-branch delivery service so that you can pick up books at the Music Library. Besides, suggestions for new resources are welcome. Please let us know through our [Book Recommendation Online](#) (BRO). Also, we understand alumni have a great interest to access the electronic resources subscribed by the Library. Remote access to music electronic resources is restricted to current staff and students under licensing restrictions in academic libraries. The Libraries will look into new recommendations and the suggestions for extended privileges to support learning needs.

5. Location and staff compliments

Library's response:

We thank you our users again for their supportive comments and compliments. We are pleased that the Library is welcome by many users. With the support of the Department of Music, the Library situates at the top of the Run Run Shaw Tower where students can enjoy the best view during their studies. We hope students treasure their favourite spots and times in the Library.

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