

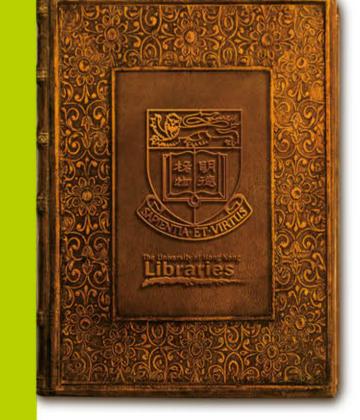
The University of Hong Kong Libraries



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VISION

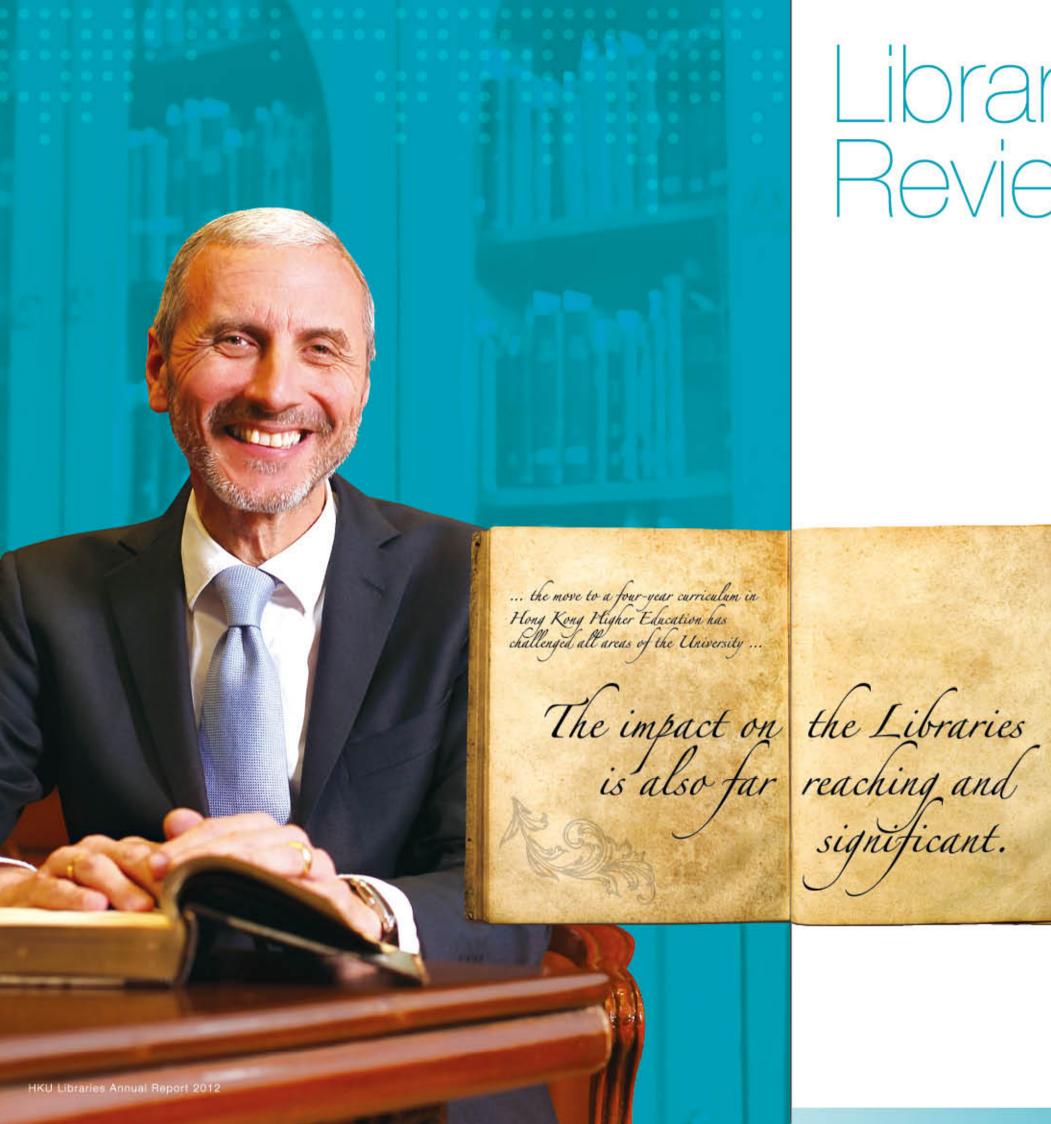
AS A CENTRAL PLAYER IN THE
INTELLECTUAL ENVIRONMENT
AT THE UNIVERSITY OF
HONG KONG, THE LIBRARIES WILL
BE RECOGNIZED ON CAMPUS,
REGIONALLY AND INTERNATIONALLY
FOR ITS OUTSTANDING COLLECTIONS,
CLIENT-CENTRED SERVICES AND
INNOVATIVE APPROACHES THAT
CONTRIBUTE TO THE TEACHING,
LEARNING, RESEARCH AND
KNOWLEDGE EXCHANGE
PURSUITS OF THE UNIVERSITY.



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LIBRARIAN'S REVIEW



Librarian's Review

The Libraries' extraordinary activities throughout the past year have been driven by several factors. First of all, the move to a fouryear curriculum in Hong Kong Higher Education has challenged all areas of the University, both in terms of providing a new curriculum and the additional intake of students. The impact on the Libraries is also far reaching and significant. Our physical and digital collections, our physical facilities and all aspects of our service provision will continue to feel the strain from these developments. Secondly, the University's and the Libraries' continuing centenary celebrations, events and initiatives have also been substantial, further stretching our limited resources. Emanating from these two factors have been the following:

With the development of the Centennial Campus, two of our Libraries, Law and Music, have relocated. The planning and subsequent relocation to the new campus for these two libraries has required substantial contributions by a large number of staff, especially the staff of these libraries. Both libraries have expanded to include higher quality space for their users and collections, as well as collaborative workspaces in the form of discussion rooms with technology to support group activities. Facilities such as these were either lacking or limited in their previous locations. A successful dedication ceremony was held for the Lui Che Woo Law Library, in recognition of the major contribution made by Dr Lui to the Law Library and Law Faculty.

The development of the Centennial Campus has also seen the establishment of the Chi Wah Learning Commons. Library staff are now stationed at the Chi Wah Learning Commons to assist users with their information needs. Working alongside other service providers-including the Academic Advising Office (AAO), Centre for Applied English Studies (CAES), Centre of Development and Resources for Students (CEDARS) and Information Technology Services (ITS) - this represents a significant milestone in the Libraries' collaboration and outreach endeavors.

The Main Library's learning commons style renovation, Level 3, was completed just in time for the new academic year and the additional student intake. The six zones were opened on a staggered schedule, with students flocking to each upon opening. A large amount of positive feedback was received throughout the

year. With its 19 group study rooms and a variety of technologies to facilitate collaborative learning, the Collaboration zone has proved to be extremely popular. The Multi-purpose zone immediately lived up to its name as its inaugural event-the Libraries' Tenth Annual Leadership Institute—was held in the venue upon its opening from 16 to 20 March. Book talks and the CITE Research Symposium (CITERS) 2012 were also held in the venue. The Study zone provides extended opening hours (almost 24 a day) for approximately 100 users. Using a variety of single study places, the Study zone serves as an ideal place for private and reflective research. These four new physical premises are all innovative and responsive

to a new curriculum and are befitting of a university that promises a dynamic learning environment.

The Libraries' Centenary Celebrations continued throughout 2012 with the completion of the Centenary Book Talk Series, culminating in Dr Peter Cunich's (HKU School of Humanities) Forging a HKU Identity, 1905-1945, a discussion on his recently released book A History of the University of Hong Kong, Volume 1, 1911-1945.

We hosted an international conference that served to highlight 100 years of achievements by both the University and its Libraries, as well as to set a vision for the Libraries' next century of ambition. With the theme "Academic Libraries Today: Our Future is Now" the conference brought together library leaders and senior information professionals from around the world to celebrate, to postulate and to share best practices from some of the world's greatest academic and research libraries. The Conference was a great success, with more than 260 attendees from 12 countries and regions. The keynote speech was delivered by the President of the International Federation of Library Associations and Institutions (IFLA), Dr Ingrid Parent.

We provide an array of environments that are conducive to varied learning styles, as well as an environment that is safe and welcoming.

We also celebrated the eightieth anniversary of the Fung Ping Shan Library, the University's East Asian Library and HKU's first dedicated and purpose built library. To mark the occasion we launched the latest of the Libraries' publications, the book Fung Ping Shan: the Man, his Life and his Library, written by Cornelia (Nelly) Lichauco Fung and HKU Deputy University Librarian Dr YC Wan.

Your Learning

Place

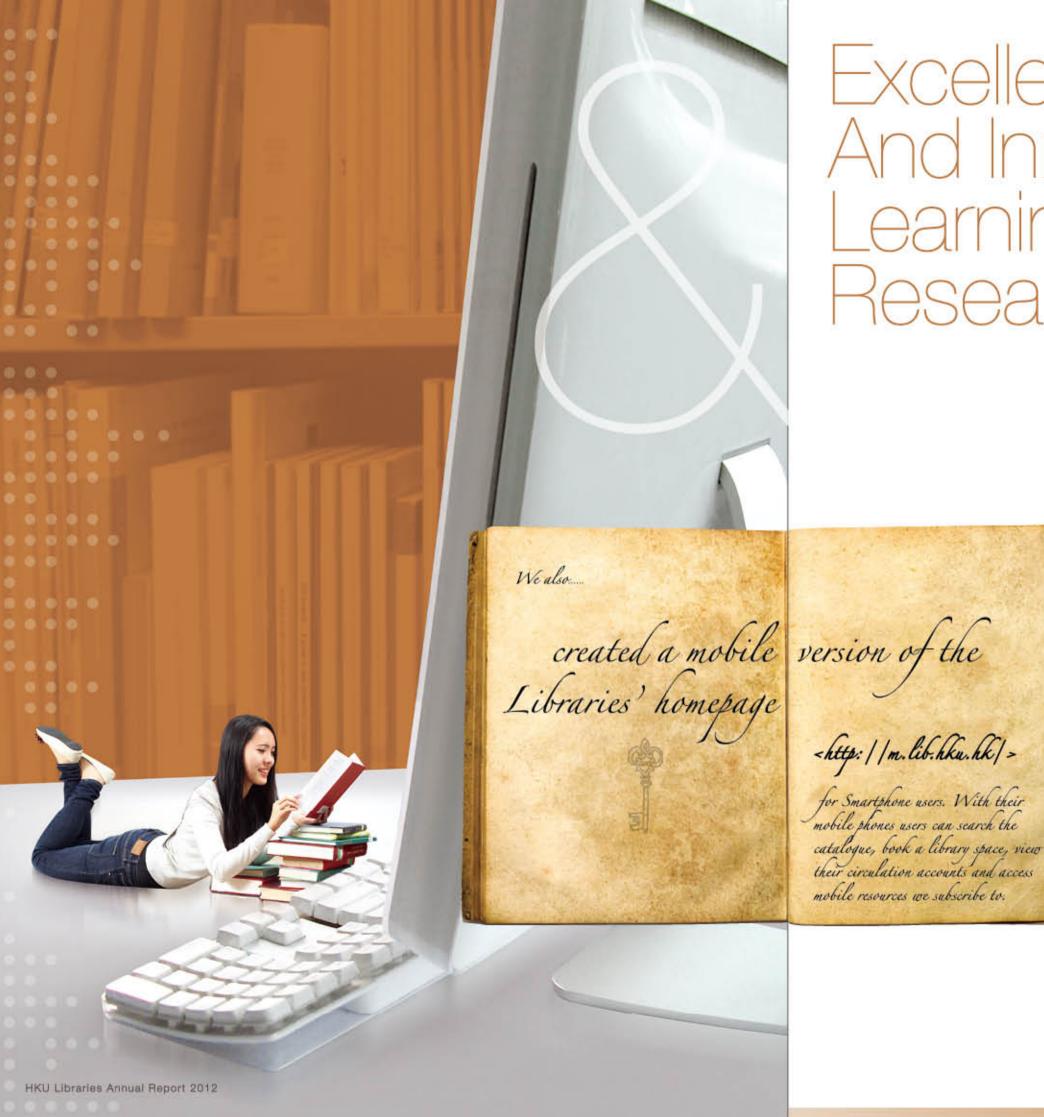
MAIN LIBRARY

Our Centenary celebrations concluded with an exhibition of a selection of our rare books. The Celebrating the Centenary: Gems of the University of Hong Kong Libraries exhibition was held in conjunction with the University Museum and Art Gallery and brought together just some of our world-class collection that has contributed to the success of our students and staff.

It has been an exhausting yet rewarding year for the Libraries. Beyond the advances already mentioned, we have continued to perform the regular chores required of any major academic library, and to acquire scholarly resources for all of our users. Increasingly, these resources are in digital format. We assist students and faculty to use these information resources and those beyond our immediate reach to their fullest possible advantage. We provide an array of environments that are conducive to varied learning styles, as well as an environment that is safe and welcoming. In the pages that follow, you will read more about the activities that we have undertaken. These pages should give you some degree of appreciation of the complexity that surrounds a large academic library in 2012.

Febrill

Peter E. Sidorko University Librarian



Excellence And Innovation In Learning & Research

Communications with faculty and students on collections and services

The Libraries' homepage http://lib.hku.hk/ took on a new look in July 2011. The revamp aimed at improving access to information by reducing the number of clicks, merging search boxes into one, and improving web accessibility for visually impaired users. New pages were created for Level 3 http://lib.hku.hk/level3/ and Premises and Facilities Management http://lib.hku.hk/premises/ to enable the Libraries to better communicate with users.

We also created a mobile version of the Libraries' homepage http://m.lib.hku.hk/ for Smartphone users. With their mobile phones users can search the catalogue, book a library space, view their circulation accounts and access mobile resources we subscribe to.

From 1 to 15 November 2011 we conducted a user survey with Insync Surveys. A total of 2,413 completed questionnaires were received, of which some 70% of the respondents selected the Main Library as the library they used most. The top number of respondents came from HKU staff and students, followed by HKU SPACE staff and students, and alumni.

The 2011 survey was conducted while the 3/F of the Main Library was closed for renovation. We understand that Main Library services were affected at that time and, perhaps, the timing of the survey might have impacted the results. Below are the five issues with the biggest gap between importance and performance:

- I can find a quiet place in the Library to study when I need to;
- The items I'm looking for on the Library shelves are usually there;
- I can find a place in the Library to work in a group when I need to;
- A computer is available when I need one; and
- Laptop facilities (e.g. desk, power) in the Library meet my needs.

We have been addressing issues identified by the survey, particularly with the improvements described later in this Report. Another user survey will be conducted in early 2013 to further gauge user opinions.

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Collection development

During the report period, our Collection Development Team has experienced a progressive shift from collection building towards management of a universe of knowledge resources, such as large-scale global collections, open web contents, specialized subject repositories, mass digital archives, open educational resources, as well as multi-media, visual and mobile tools. New models of acquisitions, access and sharing of scholarly content and collections have led to greater responsibility for librarians to work across the library divisions in shaping information access and delivery.

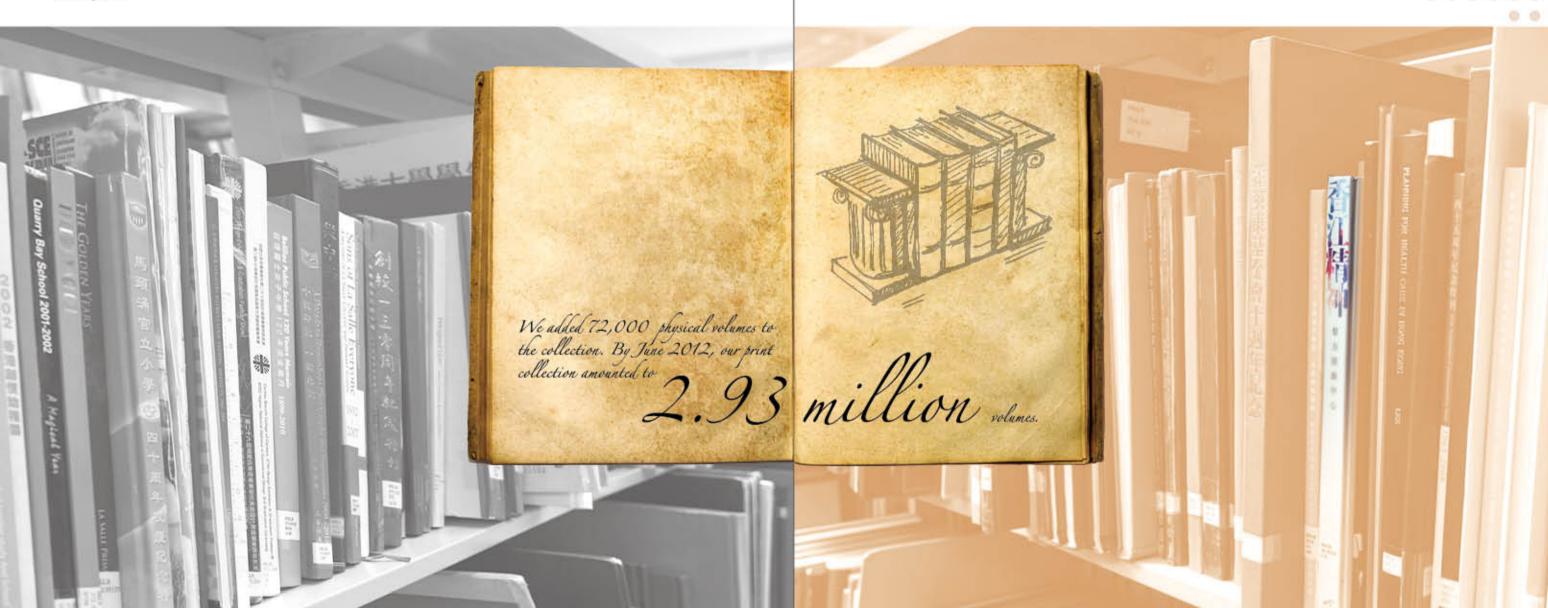
With a flat materials budget allocation in 2011/12, 54% was spent on electronic journals, 19% on databases, 17% on print monographs, 6% on print journals, 3% on electronic scholarly monographs and the remaining 1% on other media including AV and interlibrary services. We continued to rationalize duplication between print and electronic by substituting access options, saving a total of \$425,864.

Throughout the year, usage data has been collected to inform the extent of collection use in the major disciplines, as well as collection priorities and funding allocation. The annual average use for titles published in the last two years was 37% of the overall circulating collection. We also analyzed selective e-book use data to justify the use of recurring funds.

We added 72,000 physical volumes to the collection. By June 2012, our print collection amounted to 2.93 million volumes. Through the library gateway, users can also access a myriad of electronic resources, including 3.5 million e-books and 42,000 e-journal titles. Equally noteworthy were the receipt of 9,129 volumes of *Zhonghua zai zao shan ben* (中華再选善本) from The Central People's Government of the People's Republic of China (中華人民共和國中央人民政府) on the occasion of the University's centenary and more than 10,000 items of books and periodicals, manuscripts, letters and artefacts of the late Mr Szeto Wah in January 2012.

In the branches:

- The Fung Ping Shan Library's print collection amounted to 1.011 million volumes;
- The Medical Library enhanced its collection, particularly for new programmes such as Family medicine, primary care and Biomedical science;
- The Education Library has enhanced the collection for new teaching programmes and common core courses; and
- The Music Library purchased the complete works of 10 Western composers published by Bärenreiter so as to enhance the collection of scores.



Improving access to information

Implementation of radio frequency identification (RFID) technology at the Libraries was further developed last September when self-check stations went live at the five branch libraries (Dental, Education, Law, Medical and Music) and Main Library's Audiovisual & Reserve Collection. With growing self-check in and checkout rates and staff productivity since the Main Library went live with RFID in 2008, we hope to continue to take advantage of the technology to enhance library services and to improve our users' library experience.

The Libraries, in conjunction with the contractor 3M (Hong Kong), received the Silver Award for the Best EPC/RFID Implementation in the 2011 Hong Kong RFID Awards. Now recognized as the premier RFID award presented in Hong Kong, the Hong Kong RFID Awards have been organized by GS1 Hong Kong annually since 2008 to bring recognition to pioneering enterprises, which have successfully brought EPC/RFID technology into their business operations.

We introduced quick response (QR) codes, initially in the branch libraries and later in the Main Library, to market library collections and services. These include QR codes and SmartTags to link up physical collections with the Libraries' websites, providing information on services and linking collections to subject guides of the Libraries.

More library contents were digitized and made available online by Special Collections, including 628 volumes of pre-1950 Hong Kong publications, 200 volumes of pre-1950 Guangdong ballads, 81 volumes of Chinese medical manuscripts as well as 417 volumes of western rare books and serials.

In December 2011 an Assistant Conservator was appointed to conduct a condition survey of the Chinese rare materials in the Fung Ping Shan Library. The survey will assess the overall condition of the collections, identify the most at risk items (and treat if urgent) and serve as a tool to prioritize and batch future conservation treatments.

Serving our users

The Information Counter on Level 3 commenced operation on 3 January 2012. It replaced the Reference Counter on the G/F and takes up a new service model with extended service hours and staff provision. There was a 17% increase in the number of reference enquiries handled in the Main Library (36,558 enquiries), most probably owing to the move of the counter to Level 3, where new facilities are provided to users.

Information literacy programmes continued to run apace this year, providing a broad range of training in alignment with different research needs. The 615 sessions catered to 14,400 users.

In ensuring the academic integrity of the University, we continued to play an important role through the provision of the plagiarism detection software, Turnitin. During the report period we created 250 new instructor accounts, offered four staff workshops and 13 student seminars, as well as answered 960 enquiries on Turnitin. To strengthen our support in the use of this software, quick guides and video tutorials have been re-designed and hosted on the Turnitin@HKU website http://lib.hku.hk/turnitin/. One-on-one assistance is often provided for just-in-time needs.

Allocation of study spaces at the Main Library has been further enhanced with the introduction of an online library space booking system. Not only can group discussion rooms or single study spaces be reserved online, users can also use their library cards to unlock the room doors during the time slots when reservations have been made, thus eliminating staff intervention and improving flexibility for users. Use of the service has been consistently high especially during term time. The use of QR codes for space booking has also proved to be a welcome convenience for users to make instant reservations online. The booking system will be extended to the branch libraries and the Chi Wah Learning Commons in the Centennial Campus.

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Improving the physical infrastructure

Renovation of the Main Library learning commons facility, Level 3, took place during the year. With an area of 3,100 square metres, Level 3 comprises five zones—Technology, Collaboration, Study, Breakout and Multi-purpose Zones—which offer a variety of spaces suitable for different learning styles, including reflective self-study as well as collaborative study. The various zones of the facility commenced operation in phases beginning on 3 January, with the last zone, the Multi-purpose Zone, reaching completion in late March 2012.

Level 3 has been very popular amongst users and helps enrich our learning environment. The Multi-purpose Zone, in particular, has fulfilled its purpose for not only serving as a study space for students, but also as a venue for holding activities, such as the 10th Annual Library Leadership Institute in March, Book Talks in March and April, and the CITE Research Symposium (CITERS) in June. The renovation project was supported financially by UGC funding and a generous donation from Dr Tam Wah Ching.

The past year has been one of hectic preparation for the Law and Music libraries in preparation for their move to the Centennial Campus in the summer of 2012. Apart from working with the Estates Office and the architects to finalize the design layout, substantial efforts were devoted to tendering and sourcing major furniture, equipment and fittings such as new compact storage systems, access gates, and other tailor-made items for the new libraries. Planning of the Education Library relocation from Runme Shaw Building to Meng Wah Complex also started in early 2012.

More than 12,000 volumes of books were relegated from the Fung Ping Shan Library to the Hing Wai Storage to relieve the overcrowded shelving conditions and to provide space for new acquisitions.





Knowledge Exchange



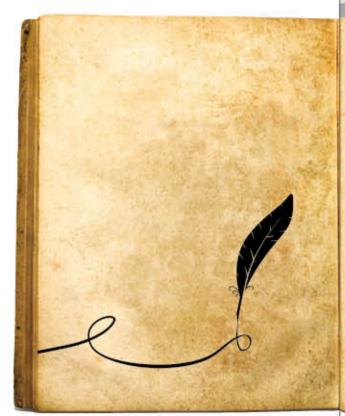
Local Knowledge Exchange Sharing expertise with others in the local community

- Beenk, J. Guest lecturer, Museum & Archives Studies Course, M.A. Programme in Cultural Management, Chinese University of Hong Kong, Hong Kong, 15 February 2012.
- Beenk, J. Preserving the past, technologies for today, 10th Annual Library Leadership Institute, The University of Hong Kong Libraries, Hong Kong, 17 March 2012.
- · Beenk, J. Chair, JULAC Committee on Preservation, 2012.
- Chan, E. Honorary Librarian, Royal Asiatic Society (Hong Kong Branch).
- Chan, G.R.Y.C. E-book in the flow: Patron driven acquisitions, Cambridge Asia Library Advisory Board Seminar, Hong Kong, 22 February 2012.
- Chan, W.M. Part-time tutor, HKU SPACE librarianship courses; HKUL representative, HKCAN Workgroup and Bibliographic Services Committee (JULAC); Secretary, HKIUG Unicode Task Force.
- · Hung, T. Honorary Secretary, Hong Kong Library Association.
- Palmer, D.T. HKU's Hub: Beyond bibliographic metadata, JULAC Forum 2012, Joint University Librarians Advisory Committee, Hong Kong, 23 February 2012. https://doi.org/10.2012/145443
- Palmer, D.T. Making HKU research discoverable & findable: The HKU Scholars Hub, Knowledge Exchange Conference, Hong Kong, 5-6 December 2011.
- <hub.hku.hk/handle/10722/143485>
- Palmer, D.T. & Bacon-Shone, J. Increase your impact: How to make your research more visible and have more impact through placing your papers in Open Access and optimizing your pages in The HKU Scholars Hub, Knowledge Exchange Lunch Meeting, The University of Hong Kong, Hong Kong, 3 November 2011.
 https://doi.org/10.2011/nub.hku.hk/handle/10722/143270
- Shieh, I. Member, Legislative Council Library Advisory Committee, until Feb 2012.

- Sidorko, P.E. Changing needs, evolving roles: Academic libraries today, Summer 2011 Library and Information Studies Seminar: Facing Challenges and Changing Needs of Our Times—New Role of Library, HKU School of Professional and Continuing Education, Hong Kong, 20 July 2011. https://doi.org/10.10720/summer-2011-lis-seminar
- Sidorko, P.E. Member, Organizing Committee, E-Learning in a changing landscape of emerging technologies and pedagogies, CITE Research Symposium (CITERS), The University of Hong Kong, Hong Kong, 15–16 June 2012.
- · Sidorko, P.E. President, Hong Kong Library Association.
- Sidorko, P.E. et. al. Higher education next generation virtual and physical learning environments, CITE Research Symposium (CITERS): E-Learning in a Changing Landscape of Emerging Technologies and Pedagogies, The University of Hong Kong, Hong Kong, 15 June 2012. <citers2012.cite.hku.hk/>
- Wan, Y.C. Member, Church Historical Archives Management Committee, Hong Kong Chinese Christian Union.
- Wan, Y.C. RFID at HKU Libraries: Phase 2 implementation, JULAC Forum 2012, Joint University Librarians Advisory Committee, Hong Kong, 23 February 2012.
- Wan, Y.C. A survey of the library materials on Sun Yat-Sen at the University of Hong Kong Libraries collection (簡述香港大學圖書 館所藏孫中山的資料), 1911 Revolution and Christianity in Hong Kong Academic Conference, Hong Kong, 24 November 2011.
- Wan, Y.C. 3M and HKUL synergy on RFID implementation: Views of the end user, Hong Kong RFID Awards 2011, Hong Kong, 22 July 2011.
- Woo, E. Presentation on the career of academic librarians, Hong Kong Library Education & Career Forum 2011, Hong Kong Library Association and Hong Kong Public Libraries, Hong Kong Central Library, Hong Kong, 30 July 2011.

As in past years, we offered many placement and internship opportunities to students of library and information science programmes. Twelve students from HKU SPACE, the University's Faculty of Education, Charles Sturt University and Texas Woman's University worked in various library divisions.

For the first time, we provided conservation assessments and materials analysis for private individuals/collectors as well as consulted on conservation treatments with conservation staff from the Leisure and Cultural Services Department and Macao Historical Archives. We also provided support to the University Archives to arrange for the conservation treatment of the oil painting of Sir Cecil Clementi that later was placed on exhibit at the University Museum and Art Gallery on 7 December 2011–18 March 2012 as part of the "HKU Memories from the Archives" exhibition.



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Sharing information with local libraries and other organizations

We continued sharing the library collections with other local libraries through interlibrary loans and making our resources available to faculty and students of other UGC institutions. Our rich collections of Hong Kong materials are often called upon by students, media, museums, cultural institutions and other organizations. Below are some examples:

- Immaculate Heart of Mary College (聖母無玷聖心書院) for their project: Cinemas in Hong Kong;
- Buddhist Wai Yan Memorial College (佛教慧因法師紀念中學) for their project: Cheung Chau Bun Festival (非物質文化遺產與身份 認同的關係:長洲太平清醮個案歷史追蹤);
- Tung Koon District General Association (東莞同鄉總會) for reproducing several issues of their annual reports;
- Hong Kong Academy of Medicine for their publication on the history and development of medicine in Hong Kong, August 2011;
- Hong Kong Museum of History for the following exhibitions: Hong Kong Story, December 2011, and Hong Kong Currency (香港貨幣), 14 March-4 June 2012;
- Hong Kong Maritime Museum for their gallery display, June 2012;

- University Museum and Art Gallery, HKU, for the following exhibitions: Early Hong Kong Travel (1880–1939), 7 September–27 November 2011, and HKU Memories from the Archives, 7 December 2011–18 March 2012;
- · Hong Kong Exchanges and Clearing Limited for display at the Exchange Exhibition Hall till December 2012.

Since 2006 we have been contributing to the Hong Kong Memory Project, a joint project of the Hong Kong Jockey Club Charities and the Hong Kong Government, by providing Hong Kong content and technical expertise in building a digital library. Now in the final year of the 7-year project, the web portal will be available to the general public in late 2012 and will serve as a digital repository for the collection, presentation and dissemination of Hong Kong's historical and cultural heritage.

Library tours conducted for members of the local community

To introduce library services and facilities, we continued organizing library tours for members of the local community. Included among those were:

329 visitors from Hong Kong toured the Main Library during the year.

30 library club members from St. Paul's College (聖保羅書院) and Daughters of Mary Help of Christians Siu Ming Catholic Secondary School (天主教母佑會蕭明中學) visited the Education Library on 21 January 2012.

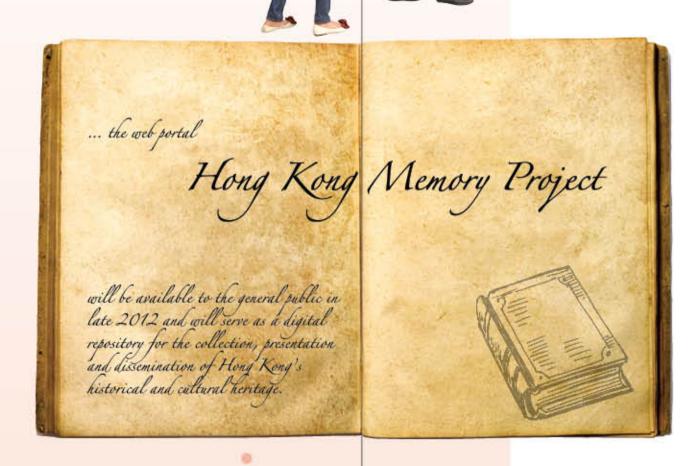
Special exhibitions: Showcasing HKU information resources to the local community

- In association with the "Szeto Wah Collection" turnover ceremony, an exhibition was held in Special Collections to commemorate the first anniversary of the passing of Mr Szeto Wah (司徒華), 4–15 January 2012.
- Celebrating the past: Embracing the future, Medical Library History Exhibition, 14 March–September 2012, Medical Library < lib.hku.hk/hkul100/Medical_Exhibition.pdf>
- From Small Beginnings Come Great Things: Law Library History Exhibition, 14 May–17 June 2012, Law Library lib.hku.hk/ hkul100/Law_Exhibition.pdf>

A variety of exhibitions were also held during the year to enrich the cultural life of users:

- Hong Kong Chinese Business: History and Documents 香港華人商業 – 歷史和文獻 20 June–23 July 2011
- Heritage Trail: Walking along with The City of Victoria, Hong Kong 香港深度行之維多利亞城歷史散步: 一個城市的記憶 25 July-15 August 2011
- Welcome to The University of Hong Kong Libraries
 香港大學圖書館
 16 August-2 September 2011
- The Centenary of China's 1911 Revolution: Paintings and Woodcut Prints by Fong So 辛亥百年現代路 – 方蘇繪畫及木刻版畫 3 September–15 October 2011
- Hong Kong Student Union Photographic Society Photoday 2011
 香港大學學生會摄影學會之攝影日
 18 October–13 November 2011
- * British Army Aid Group 英軍服務團 14 November-18 December 2011 HKIPP Annual & Circulatory Exhibition 2011-2012

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- 香港專業攝影師公會 2011–2012 巡迴展覽 19 December 2011–15 January 2012
- * Chinese New Year Posters 中國年畫 17 January–29 February 2012
- · A Century of Changes: Urban Transformation of Hong Kong (1841–1941) 香江舊影:香港城市的變遷 (1841–1941) 1–21 March 2012
- Thai-Burma Border Refugee Camps: KARENEVERLAND 永無鄉 22 March-13 April 2012
- Thinking in Complexity and Chaos: The Complex Dynamics of Nature, Mind & Human Society 渾沌與複雜性中的思維 - 葉禮霖 14 April-6 May 2012
- i'mperfect Art Collection 我圓我夢藝術集
 7 May-5 June 2012
- Sustainability in Action: The World's Tallest Green Building and Global Trends
 6–30 June 2012

Centenary Book Talks

- Possible Dreams: HKU and a changing Asia by Professor Wang Gungwu (王廣武教授). Moderator: Mr Peter Sidorko. 25 March 2011
- University Life and Other Episodes by Mr Edward Sing-tin Ho (何 承天先生). Moderator: Mr Peter Sidorko. 14 April 2011
- Power and Charity: A Chinese Merchant Elite in Colonial Hong Kong by Dr Leong Che-hung (梁智鴻醫生). Moderator: Mr Peter Sidorko. 13 October 2011
- · Steve Jobs by Professor Frederick S.H. Ma (馬 時 亨 教 授). Moderator: Dr Elaine Chan (陳劍梅博士). 31 January 2012
- ·《狼圖騰》by Ms Mabel Cheung (張婉婷女士). Moderator: Dr Elaine Chan (陳劍梅博士). Guest moderator: Mr Yau Ching-yuen (游清源先生). 28 February 2012
- · 怎樣使我的牢不白坐? by Mr Ching Cheong (程翔先生). Moderator: Professor Ying Chan (陳婉瑩教授). 22 March 2012
- · East and West by Dr Raees Baig (碧樺依博士). Moderator: Dr Law Chi-kwong (羅致光博士). 27 April 2012
- Through Boxer Rebellion, Plague and Revolution 45 years of an Irish missionary in Manchuria by Mr Mark O'Neill. Moderator: Professor Ying Chan (陳婉瑩教授). 22 October 2012
- · 尋 根 問 底 的 東 西 by Ms Gloria Chang Wan-ki (張 韻 琪 女 士). Moderator: Cheung Pui Kwan, Paul (張沛坤先生). 15 November 2012
- Forging a HKU Identity, 1905-1945 by Dr Peter Cunich.
 Moderator: Mr Peter Sidorko. 29 November 2012

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Regional Knowledge Exchange Sharing expertise with others in the regional community

Beenk, J. Quick repair project: From The Harvard University Library to the University of Hong Kong Libraries, South China Conservation Forum, Sun Yat-sen University Library, Guangzhou, 21 June 2012.

Chan, G.R.Y.C. Member, Cambridge Asia Library Advisory Board.

Sidorko, P.E. Consultant Expert, Librarian Literacy Training and Qualification Authentication Program, China Academic Library and Information System (CALIS), 2011–.

Sidorko, P.E. Academic libraries and the cloud: The HKU experience, Chinese Culture Cloud Computing Digital Library: 2012 CNKI Users Annual Meeting Agenda, Taipei World Trade Center Hall, Taiwan, 21 March 2012.

Sidorko, P.E. Academic library clients and their renewed service expectations, Regional Seminar, National Chung Cheng University, Chiayi, Taiwan. 19 October 2011.

Sidorko, P.E. The academic library in a knowledge rich world, 2011 International Seminar on Chinese Digital Publishing and Digital Library, Tsinghua University, Beijing, China, 29–30 August 2011.

Sidorko, P.E. The Chinese digital library I (Session Host and chair),
Chinese Digital Publishing and Digital Library (CDPDL 2012)
International Seminar, Kunming, Yunnan Province, China, 25–26
June 2012. sig5.oversea.cnki.net/kns55/2012_Seminar/en/Default_en.htm

Sidorko, P.E. Creating an intelligent library at the University of Hong Kong Libraries, The Intelligent Library Forum, Peking University Press and Tsinghua University Press, China, 21–24 May 2012. < book.sina.com.cn/news/c/2012-06-07/1104299449.shtml>

Sidorko, P.E. The establishment of resources and services for the Chinese digital library in local and overseas regions (moderator), 2011 International Seminar on Chinese Digital Publishing and Digital Library, Tsinghua University, Beijing, China, 29–30 August 2011. <a href="mailto:special-chines/special-

Sidorko, P.E. Member, Organizing Committee, Change and Challenge: Redefine the Future of Academic Libraries, The Peking University Library 110th Anniversary Conference, Peking University, China, 4–5 November 2012.

Sidorko, P.E. University student information needs and behaviours, Application of Online Information Resources in Higher Education, Taipei International Book Exhibition, Taipei World Trade Center Hall, Taiwan, 2 February 2012.

Wong R. 條碼與圖書館的情意結,全國高校醫學圖書館創新服務研討會暨 2012 兩岸三地醫學圖書館館長論壇 (2012 CALIS Medical Librarians' Forum—China, Taiwan and Hong Kong), Fuzhou, China, 7–10 May 2012.

Sharing information resources with libraries in the region

The Libraries signed an agreement with National Taiwan University Library on staff exchange, document delivery and publication exchange.

We also provided scanned images of 15 volumes of Chinese thread-bound books to Sun Yat-sen Library of Guangdong Province (廣東省立中山圖書館) for their Guangzhou Historical Literature Reprint Project (廣州大典). In addition, China Central Television (CCTV) conducted location filming in the Main Library: the first time in December 2011 for their programme to showcase different aspects of Hong Kong and the other in May 2012 for their documentary on the role of Chinese communist members during the Second World War in Hong Kong.

Library tours conducted for visitors from the region

The Main Library Reference Division takes up a key part in conducting tours for visitors from the region. They received a total of 840 visitors during the year. Other divisions also were involved, including the following:

The Dental Library received 45 dental students from Peking University on 4 May 2012.

The Education Library received several groups of visitors from China, including eight education administrators from Chongqing Municipality Education Commission (重慶市教育委員會) on 14 October 2011, 10 faculty members from China Women's University (中華女子學院) on 27 October 2011 and a delegation from Sinolink Primary School (深圳百仕達小學) on 3 March 2012.

Eight delegates from the Central Conservatory of Music (中央音樂學院), Beijing, visited the Music Library on 4 May 2012.

Global Knowledge Exchange Sharing expertise with others in the global community

Chan, G.R.Y.C. Enabling knowledge discovery beyond the institutional boundaries, The Nineteenth International Conference on Learning, The Institute of Education, University of London, London, United Kingdom, 14–16 August 2012.

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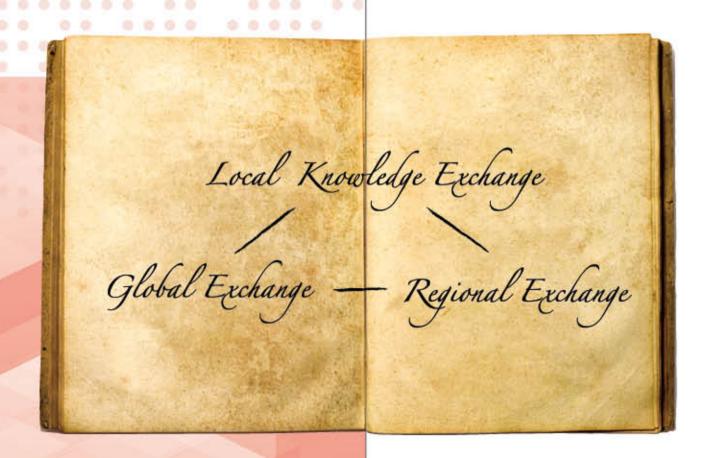
Palmer, D.T. DSpace@The University of Hong Kong, Open Access Repositories with DSpace and Fedora, Electronic Information for Libraries (EIFL), 9 September 2011. https://dx.doi.org/10.22/143269

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Sidorko, P.E. Collaboration among Hong Kong academic libraries, Persatuan Pustakawan Malaysia (Malaysian Library Association) Seminar, Persatuan Pustakawan Malaysia and Faculty of Information Management, Universiti Teknologi Mara, Malaysia, 8 June 2012.





Sidorko, P.E. Consultant Expert, Librarian Literacy Training and Qualification Authentication Program, China Academic Library and Information System (CALIS), 2011-.

Sidorko, P.E. Creating a culture of campus collaboration, Libraries and Discovery in the Pacific Century, PRDLA Annual Meeting, University Of Southern California, Los Angeles, 9–10 November 2011. <www.prdla.org/2011/11/libraries-and-discovery-in-the-pacific-century/>

Sidorko, P.E. The Digital learning landscape: Academic library responses, Access Dunia 2011 User Group Meeting, Swiss-Garden Hotel, Kuala Lumpur, Malaysia, 3–4 November 2011.

Sidorko, P.E. Director, Board of Directors, CLOCKSS, January 2011-.

Sidorko, P.E. Director, Board of Directors, Networked Digital Library of Theses and Dissertations (NDLTD), September 2011-.

Sidorko, P.E. Member, Editorial Advisory Board, Library Management, ISSN: 0143-5124, Emerald Group Publishing Limited, 2009-.

Sidorko, P.E. Member, Editorial Advisory Board, Library Management 圖書館管理 (China Issue), ISSN: 0143-5124, Emerald Group Publishing Limited, 2011-.

Sidorko, P.E. Member at Large (Re-elected) and Vice-Chair, Executive Committee, OCLC Asia Pacific Regional Council (APRC), 1 July 2012–30 June 2015.

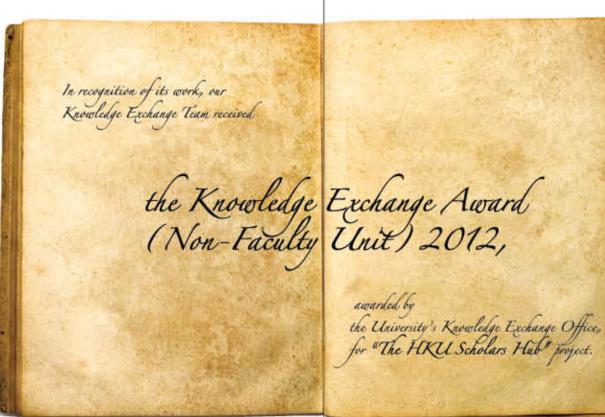
Sidorko, P.E. The NDLTD (Networked Digital Library of Theses and Dissertations) Union Catalog (Panel member), 14th International Symposium on Electronic Theses and Dissertations (ETD), Cape Town, South Africa, 13–17 September 2011. <dl.cs.uct.ac.za/conferences/etd2011>

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Sidorko, P.E. The Undergrad and the digital library: New challenges, new service models, Online Information and Education Conference 2012, Suan Dusit Rajabhat University, Bangkok, Thailand, 22 March 2012.

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Sharing of information with libraries globally

The University of Hong Kong Libraries continues to be the largest contributor of original cataloguing records to the OCLC WorldCat database. This allows the Libraries to share its bibliographic records worldwide and affirms our contribution to the global library community.

We donated 60 boxes of duplicate Hong Kong and related materials to the Canada-Hong Kong Library, University of Toronto and York University under our exchange programmes. We also provided images of Hong Kong photographs from the 1880s to Baker Library, Harvard Business School, for their "Trade with China in the 19th Century" exhibition, March 2012.

Library tours conducted for visitors from abroad

The Main Library Reference Division conducted library tours for more than 290 visitors from different parts of the world. Included among these visitors were delegations from Kanazawa University Library, Nagoya University Library and Shizuoka University, the Canadian Association of Research Libraries and the Philippine Association of Academic and Research Librarians.

A Ukrainian delegation, led by Mr Deyneka Igor and Ms Garashchenko Iryna of the Institute of Gifted Children of the National
Academy of Pedagogical Science of Ukraine, also visited the
Education Library on 15 June 2012.

The HKU Scholars Hub, a database of visible research for Knowledge Exchange

We further enhanced the HKU Scholars Hub during the year by:

Systematically downloading clean publication data from Scopus, matching on our HKU authors, and overlaying incorrect data received elsewhere;

Writing scripts to automatically harvest metadata on HKU people from several publication, patent, and bibliometric external sources to add to the Hub;

Writing new input methods for HKU Research Services that will automatically populate publication entries by matching external sources on DOI and ISBN; and

Adding DOI numbers to all HKU theses to make them highly discoverable.

We also received further funding from the HKU Knowledge Exchange Office to enhance The HKU Scholars Hub.

In recognition of its work, our Knowledge Exchange Team received the Knowledge Exchange Award (Non-Faculty Unit) 2012, awarded by the University's Knowledge Exchange Office, for "The HKU Scholars Hub" project.



Staff Matters

Promotions

Professional Development

Choy Wai-ming, Postgraduate Certificate in Archival Studies, HKU School of Professional and Continuing Education, 2011.

Lisa Lau, Diploma for Library Assistants, School of Continuing and Professional Studies, The Chinese University of Hong Kong, March 2012.

Promotions and Service Awards Long Service Awards

35 years

Alice Lo Sau-wai (Senior Secretary) Betty Tang Tam Yuk-ying (Library Assistant I)

25 years

Sandy Fung Miu-ha (Library Assistant II)

15 years

Chibi Chan Wing-yee (Library Assistant) Sherry Chu Ng Chi-fun (Library Assistant I) Catherine Ku Chui-yee (Library Assistant II) Nina Li Wing-yi (Library Assistant II) Louise Liu In-ping (Library Assistant II) Or Sau-lan (Junior Library Assistant) Vera Tang Fung-lin (Library Assistant II) Ben Wong Ngai-kwong (Library Assistant) Jenny Wong Sze-man (Library Assistant II)



Thomas Hung Wai-pui, Lending Services
Ada Lee Ka-man, Information Services
Juana Li Lai-har, Dental Library
Lincoln Tang Kwan-hung, Law Library
Ivan Lo Lap-kei, Lending Services
Mak Ka-lai, Lending Services

New Appointments

Kate Chan Kwok-wai (Executive Officer), Preservation and Conservation

Joan Ho Ching-yan (IT Technician), Technology Support Services Kwan Yin-yee (Assistant Librarian II), Music Library

Jenny Lam Tsz-Ying (Library Assistant), Lending Services

Joey Tsang Chor-yee (Library Assistant), Lending Services

Vivian So Wing-yan (Assistant Librarian II), Lending Services

Long Service Awards

In Memoriam

New Appointments

Transfers

Farewell

Amy Chan Ko Chung-yin (Library Assistant I), Special Collections
Austin Chan Lok-sang (Library Assistant), Music Library
Eunice Chan Sin-yi (IT Officer), Hong Kong Memory Project
Ryan Chan Wang-yip (IT Technician), Technology Support Services
Lai Chun-ying (Library Assistant I), Preservation and Conservation
Lai Yee (Library Assistant), Hong Kong Memory Project
Shirley Law Yun-lin (Junior Library Assistant), Law Library
Lee Fung-chun (Cleaner), Administrative Services
Leung Kai-wah (Library Assistant), Education Library
Wendy Ng Wei (Library Assistant III), Lending Services
Or Sau-lan (Junior Library Assistant), Technical Services

Appointment Transfers to Fixed-term

Joan E.A. Beenk (Assistant Librarian I), Preservation and Conservation

Anthea Lee See-wai (Library Assistant), Technical Services

Rebecca Yeung Siu-han (Sub-Librarian), Information Services

In Memoriam

Wendy Ng Wei (Junior Library Assistant/Library Assistant III), Lending Services, 1990-2011

Anita Pun Man-yi (Library Assistant I), Lending Services, 1995-2012



Conservation

Between November 2011 and May 2012, the Libraries experimented with a new model of acquisitions for front list core publisher e-book titles through a "demand driven" process of selection. This model broadened access to more e-books in all subject fields without having to purchase upfront. It was piloted with success and the library only purchased titles which were used.

2 The print collection of Fung Ping Shan Library has grown to more than one million volumes by the end of June 2012, some eighty years after the Library was established with a generous donation from Mr Fung Ping Shan.



Read about the man and his library

3 As a strategic move to enhance our preservation and conservation of library materials, the Libraries now has a full-time Head of Preservation and Conservation. An Assistant Conservator was also hired to conduct a condition survey of the Chinese rare materials in the Fung Ping Shan Library.



Preservation & conservation: Find out more

4 As a member of the CLOCKSS (Controlled Lots of Copies Keep Stuff Safe) consortium, a CLOCKSS server was established to preserve the Libraries' e-resources and, at the same time, share e-resources owned by other members worldwide.

5 To enhance public network access on library premises, we have increased the number of ACENet fixed access points to 446 and 62 WiFi Access Points (AP) have also been added to cater to the growing demand of bandwidth raised by popular portable devices.



Wireless access

OR codes are being used to promote library collections and services. These include linking up physical collections with the Libraries' websites, providing information on services and linking collections to subject guides. Its use for room booking and seat reservation is also popular among users.

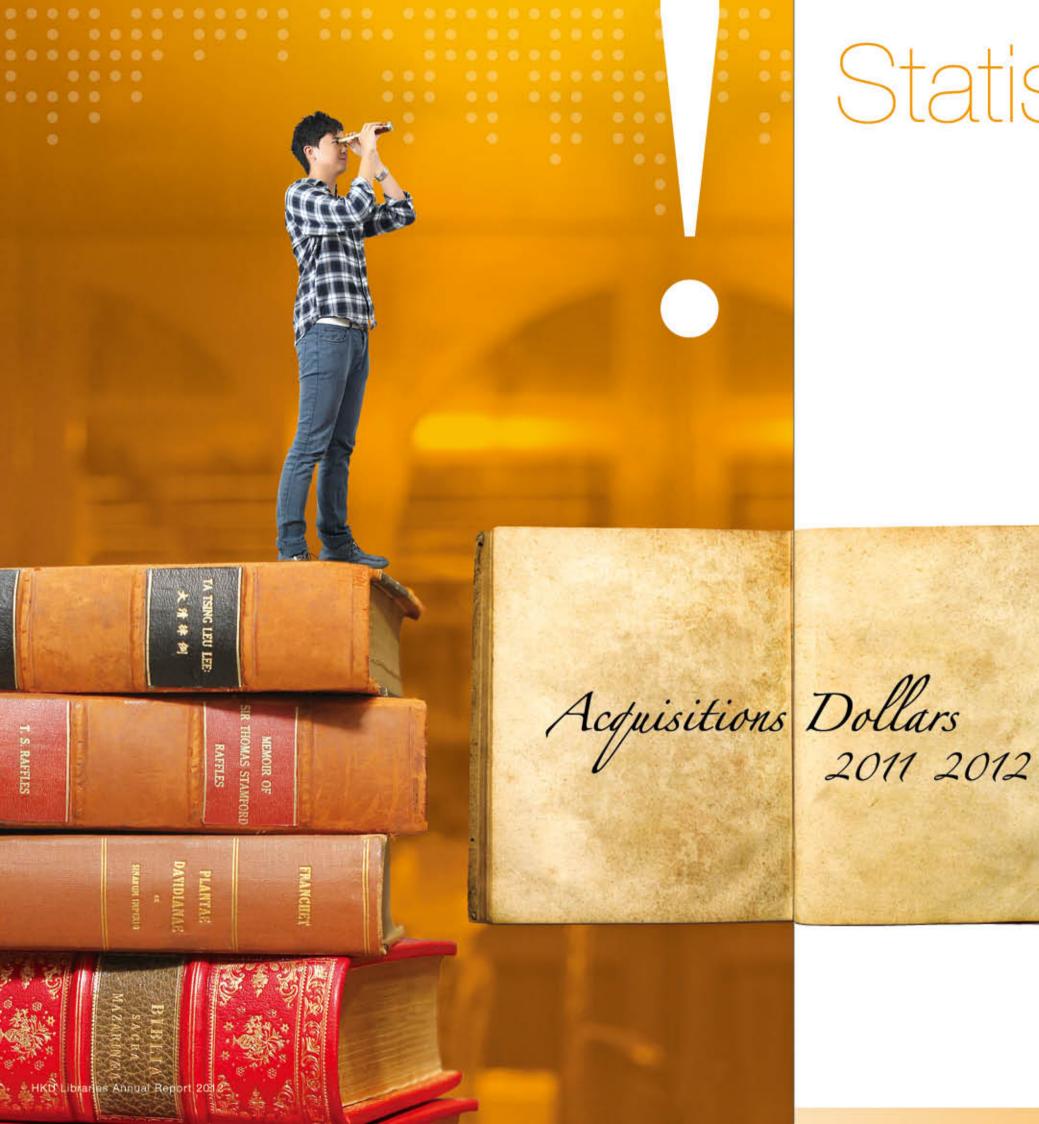


Book a space!

7 Since the extension of RFID (Radio Frequency Identification) self-check service from the Main Library to branch libraries, its use has steadily increased among all locations and the usage has reached an encouraging 80+% for some branches for collections on open stacks.

8 With the concerted efforts of several library divisions, 12 placements and internships for library science students were arranged in collaboration with the HKU Faculty of Education, HKU SPACE and Charles Sturt University. A local student from the Texas Woman's University also benefited from this programme which helps to nurture future librarians.





Statistics

A. How We Spent Our Acquisitions Dollars





B. E-resources 2011 2012

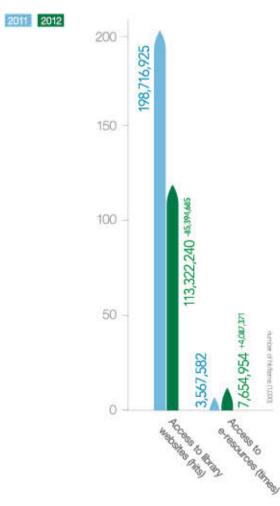
E. Number of Registered Users (including Circle of Friends)



112,470 (2011) - 114,835 (2012)

+2.1%

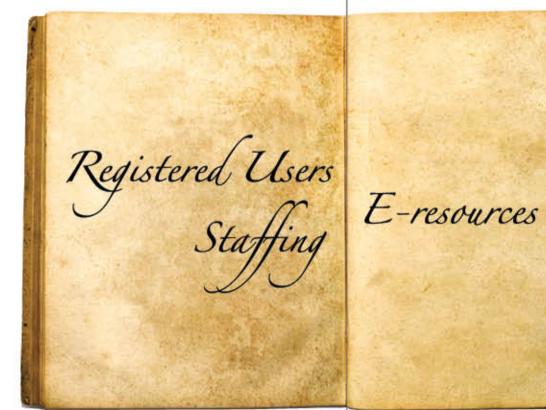
F. E-resources Use



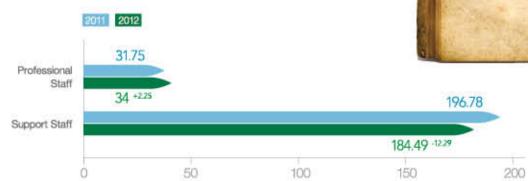
2,853,638 (2011) -- 2,925,630 (2012) +71,992

C. Volumes in The Libraries

2011 2012



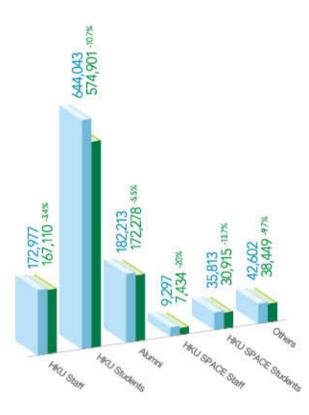
D. Staffing (Full time equivalent)



G. Library Materials Use

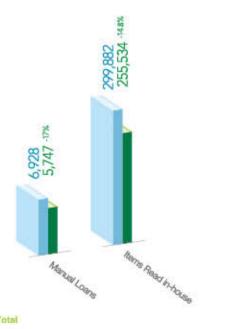
2011 2012

Items checked out via library integrated system



1,086,945 (2011) - 991,087 (2012)

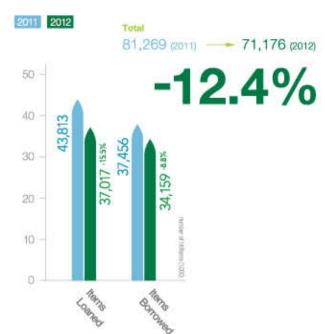
-8.8%

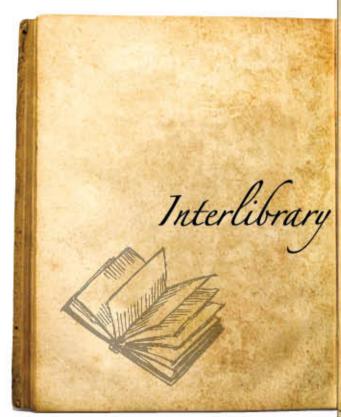


1,393,755 (2011) - 1,252,368 (2012)

-10.1%

H. Interlibrary Loan Transactions with Other Libraries









Notable Acquisitions

Online re

ARTstor



New York, N.Y.: ARTstor

Online resource < library.hku.hk/record=b4729851>

The ARTstor Digital Library provides more than one million digital images in the arts, architecture, humanities and sciences with an accessible suite of software tools for teaching and research. The community-built collections comprise contributions from outstanding international museums, photographers, libraries, scholars, photo archives, and artists and artists' estates. Users can search, view, download and organize images.









Handbook of WTO/GATT dispute settlement online

Boston; Leiden: Martinus Nijhoff Publishers, 2011-

Online resource < library.hku.hk/ record=b4710981>

This resource offers instant access

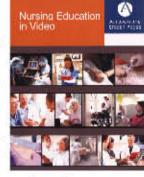
to a vast legal research database that includes: updated summaries of 300+ WTO/GATT panel, Appellate Body, or arbitrator reports; nine comprehensive indexes cross-referencing the reports by key word, article, country, subject, panelist, member and more; and easy citation lists to track adoption status of reports.

Nursing Education in Video

Cypress, CA: Medcom, Inc.

Online resource < http://library.hku.hk/ record=b4780751>

Nursing Education in Video is a unique online collection of videos created specifically for the education and training of nurses, nursing assistants and other healthcare workers. The collection's wealth of video and



multiplicity of perspectives allow students and practitioners to see, experience and study nursing techniques and theories.

ORIANA

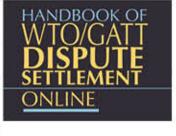
Brussels: Bureau van Dijk

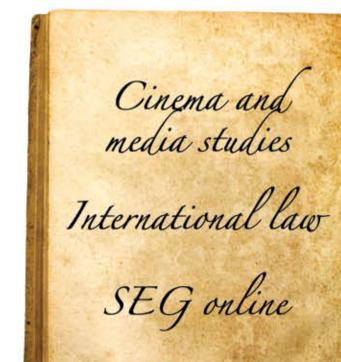
Online resource < library.hku.hk/ record=b4768018>

Oriana contains comprehensive information on companies across the Asia-Pacific region. It can be used to research individual companies and to find companies with specific profiles. Information includes company financials, financial strength indicators, directors



and contacts, original filings/images, detailed corporate structures, market research and economic country profiles and outlooks, business and company-related news, M&A deals and rumours. HKUL's subscription includes Very Large, Large and Listed companies in the Asia Pacific.









Oxford: Oxford University Press

OXFORD

BIBLIOGRAPHIES

Online resource < library.hku.hk/ record=b4703085>

The Oxford Bibliographies series is developed cooperatively with

scholars and librarians worldwide to offer exclusive, authoritative research guides. It combines the best features of an annotated bibliography and a high-level encyclopedia. Cinema and media studies includes a wide array of topic articles: film studies, television studies, media studies, visual arts, cultural studies, digital culture, game studies, film and media history, popular culture and the study of the moving image.

Oxford Bibliographies. International law

Oxford: Oxford University Press

Online resource < library.hku.hk record=b4743930>

The International Law

bibliography currently features 48

topic articles, including: international courts, international criminal law, crimes against humanity, estoppel, genocide, human rights, international sanctions, terrorism, the law of treaties, use of force, etc., with many more subjects to be added in coming years.

Supplementum epigraphicum graecum (SEG online)

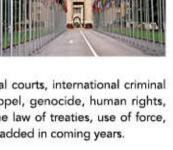
Leiden : Brill

Online resource < library.hku.hk/ record=b4773255>

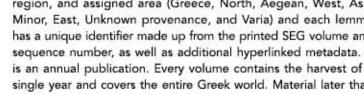
A collected bibliography of books

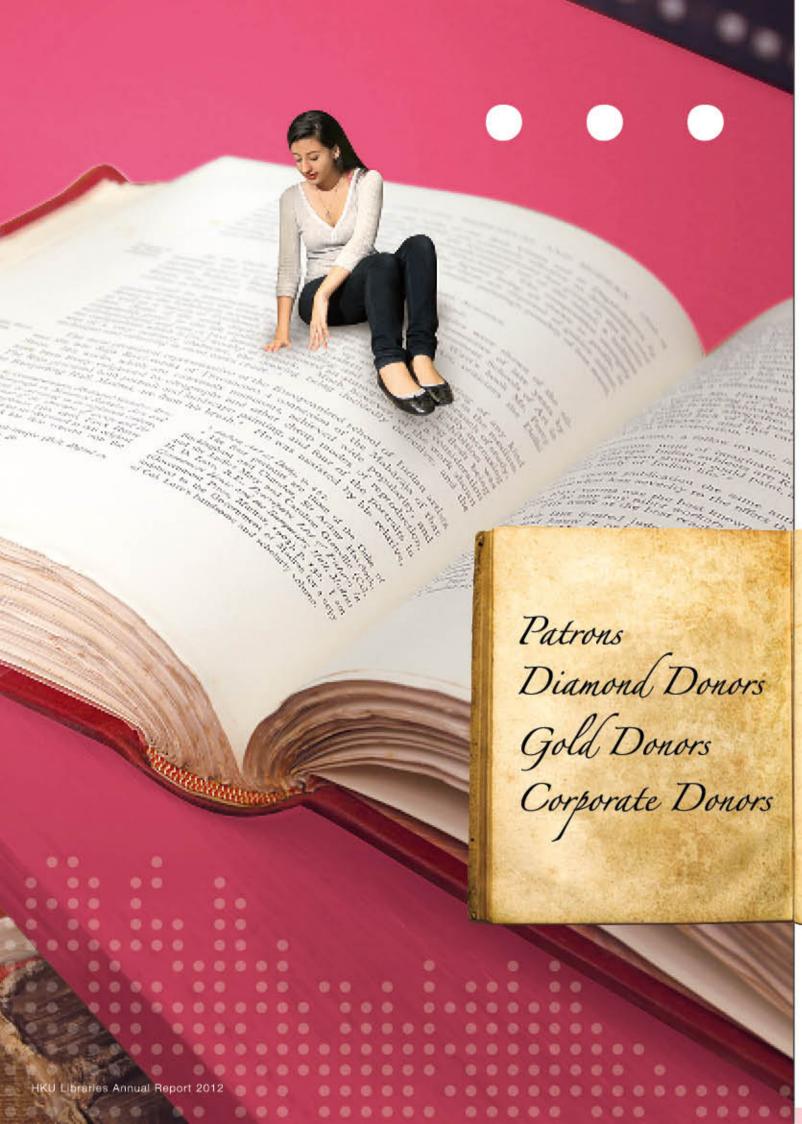
and articles on aspects of Greek epigraphy, as well as summaries of Greek inscriptions. Inscriptions are listed by their provenance, region, and assigned area (Greece, North, Aegean, West, Asia Minor, East, Unknown provenance, and Varia) and each lemma has a unique identifier made up from the printed SEG volume and sequence number, as well as additional hyperlinked metadata. It is an annual publication. Every volume contains the harvest of a single year and covers the entire Greek world. Material later than the 8th century A.D. is not included.





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Liu Pui Yee

Maricris Llasos Causon

Francis Lo Hing Cheung

Lo King Wa

Lo Siu Ki

Lo Wai Han

Lo Wai Shing

Leo Lok Kin Wah

Luk Ka Sing

Grace Luk Yip Yau Shing

Ma Kar Kar

Ma Koon Yiu

Ma Yee Ki

Sidney Mak Fai Shing

Peter Mok

Mui Wing Suet

Mun Lee Ming

Iris Ng Hon Wah

Ng King Yin

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