

Yu Chun Keung Medical Library

User Survey 2017: Responses to Key Comments

1. Improve physical environment

It has always been our mission to provide a safe and clean environment conducive to study and learning. We too find that after 15 years' of heavy use, the Medical Library does need a major renovation to improve the environment and facilities. Early next year, we will renovate the G/F of the library to upgrade it to meet current user needs of a technology-rich, flexible and collaborative learning space by creating and reorganizing spaces for new facilities or zones. A quiet study zone will be created for better personal studying. New installations will hopefully cut down on noise drifting from the G/F into the Mezzanine Floor. We will also redesign the CALLab to create a better facility for library/faculty classes. We will also try to improve the air-conditioning and lighting to provide a more comfortable environment.

2. Add more and better equipment/computers

The computers were all replaced with new all-in-one PCs last August and the current provision of 46 PCs should be enough to meet current demands. We will work with IT services to see if the performance of Wi-Fi can be improved, especially on the Mezzanine Floor. We are also seriously looking into the provision of uPrint service to replace the current Octopus-based printing system. We are also monitoring the use of scanners and add more if there is a need.

3. Make it easier to access physical books and electronic resources

To make it easier to locate e-resources in the medical disciplines, we are in the process of completing our Quick Links page (<http://lib.hku.hk/medlib/quicklinks.html>) where we list all our e-resources by formats and subjects. It will be very easy to find journal article databases, e-book collections and subject-specific databases. We expect to complete the page by the beginning of the new 17-18 academic year. As for physical books, the Western language materials will all be relocated to the compact shelving area to make it easier to locate any item after the renovation.

4. More and better learning space/seats/discussion rooms

The upcoming renovation is carefully planned to provide an enhanced learning environment by creating a new collaboration zone with 6 bookable discussion rooms (2 more than current provision). The rooms will be located along the seaward windows to provide a much better environment for group discussions and collaborative learning. The current discussion rooms and multipurpose room and adjacent areas will be turned into a large multi-purpose room for casual group discussions without the need of advance booking. More research carrels will be provided for postgraduate students. Better seating and tables with power plugs for charging will be introduced.

5. Open for 24/longer hours, especially weekends/holidays

A 24-hour study room will be created after the renovation. Access is by smart card after the closing of the Medical Library on all days. This should meet the long-time request of a 24-hour study facility on the medical campus.

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