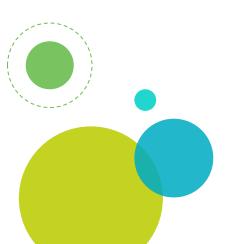


# Online request: Interlibrary Loan (ILL)



### **Enquiries**

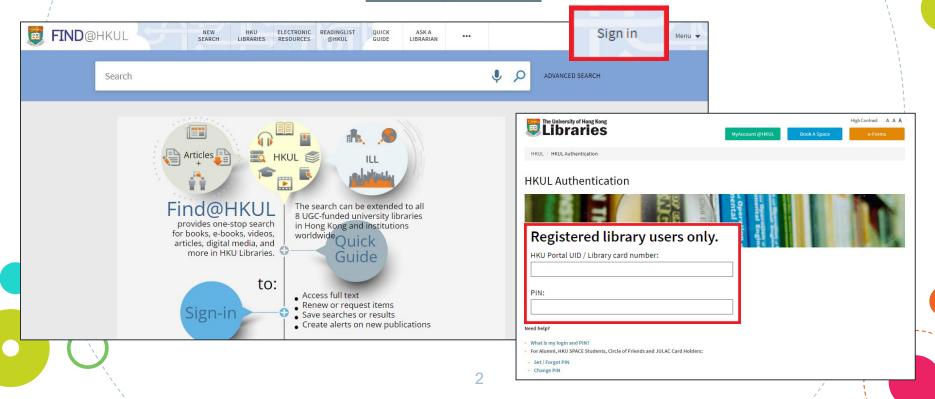
Email-A-Librarian: https://lib.hku.hk/check\_form/ask\_a\_librarian-form/



## How to make an Interlibrary Loan request?

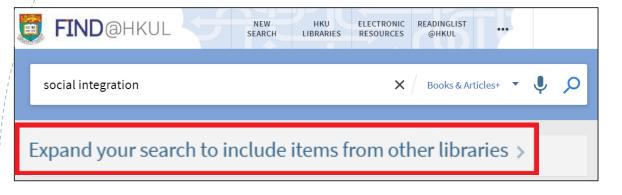
1 Log in Find@HKUL library catalogue to initiate searching.

Find out more about the HKUL login and PIN.



2

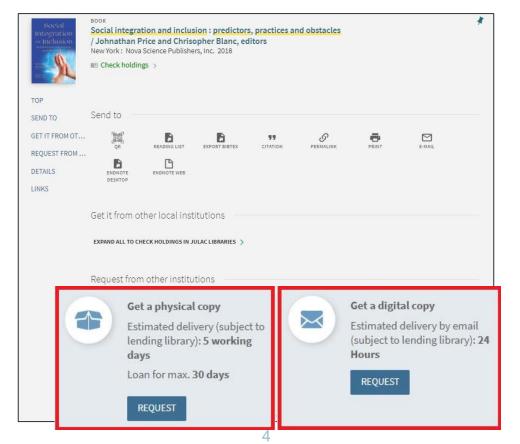
If the item is not held by HKU Libraries, click **Expand your search** to include the items from other libraries. **Or** select **Beyond HKU (HKALL + Interlibrary Loan)** search scope under the search box.



## **Choose scope Beyond HKU (HKALL + Interlibrary Loan)**

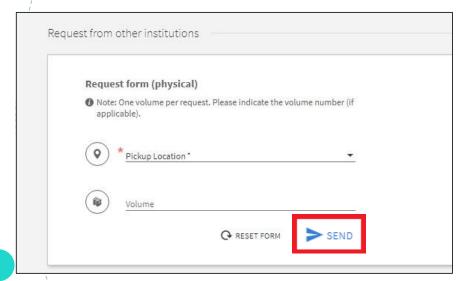


- 3 Select a desired item from the search result list by clicking the corresponding title.
- 4 Click Request to initiate a request for a physical / digital copy from other libraries.



## For a physical copy:

Indicate the volume information (if applicable) and choose the preferred pick-up location. Click **Send** button.



## For a digital copy:

Indicate the required chapter / article details and then click **Send** button.

copy		processed in accordance with will be limited to one chapter or up hever is less.
M	Chapter Title (One chapter)	
٤	Chapter Author	
	Chapter No.	Volume
	Start page	End Page
		d and agree on the Copyright for oans (ILL) Materials
	3	RESET FORM SEND

Please note that ILL requests may not be available sometimes. You may refer to **Why ILL request is not available?** for more information.

Request from other institutions

#### Why Interlibrary loans request is not available?

The request may not be available when ...

- you have not signed in to Find@HKUL.
- you are not eligible for Interlibrary loan services.
- you have reached the maximum loan/request quota.
- your requested item is available at HKU Libraries.
- your requested item is not available for Interlibrary loan services (e.g. non-loanable format and location).

For eligible users, you can place a manual request via Interlibrary Loan on blank form.

Please contact Lending Services and Learning Environments Division via Email-A-Librarian (To: Interlibrary loans) for assistance.

Learn more about Interlibrary loan and Article Delivery Services.

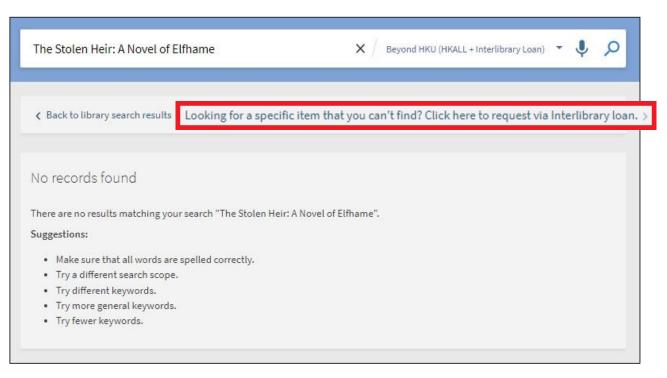


#### Note:

- If no physical/digital copy is available at this time, eligible users may submit an ILL request via a blank form.
- Loans coming from overseas may have a longer turnaround time (1-2 months).

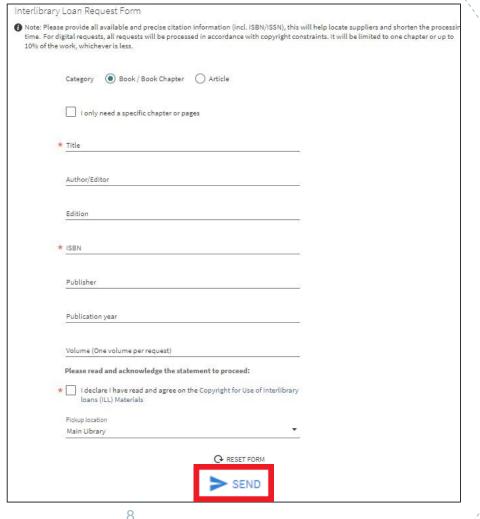
## **Searching tips:**

If the desired item is not listed, select Looking for a specific item that you can't find? Click here to request via Interlibrary loan. It will lead you to the blank form.

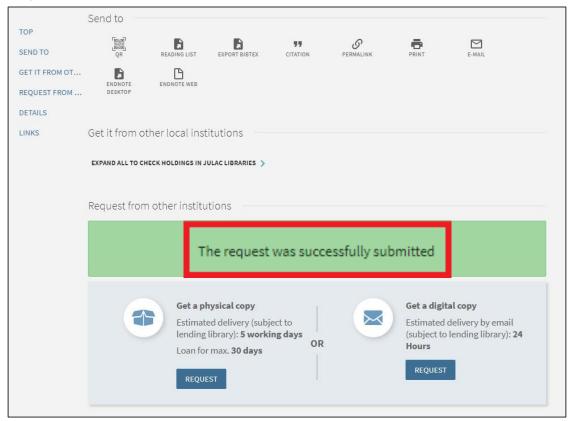


## **Searching tips:**

Please provide information on fields as much as possible to help locate your request easily, and then click **Send**.



A message **Your request was successfully submitted** is shown after submitting a request.



You may check <a href="MyAccount@HKUL">MyAccount@HKUL</a> to view the latest status of whether the request has been successfully placed in other libraries.

## 0

## For a physical copy:

Email notifications will be sent to you when the requested item is ready for pick-up.



## For a digital copy:

You may download the requested book chapter or article at <a href="MyAccount@HKUL">MyAccount@HKUL</a>.



Requested: A request is successfully placed in other libraries.

In Process / Shipping: An item is in the processing stage.

Ready for Pickup: An item is ready for pick up at a selected pickup location.

Sent: An item is ready for download.

