Going to conferences is a good way to gather ideas on how to improve HKU’s Libraries. This doesn’t mean you can simply implement them wholesale, but seeing how others are trying to overcome identical or nearly identical challenges is a good exercise. Recently I went to a conference in Charleston South Carolina concerned mainly with building collections designed to meet local reader needs. Here are some of the ideas percolating among these libraries:

1. Stretching library materials dollars. Some of America’s cash stretched libraries are combining user initiated document delivery (like our HKALL system of allowing users to order their own books from the other seven HUCOM libraries) AND only buying books and journal articles on demand, e.g., put records for books which might be of potential interest into a library’s catalogue but only buy the book when someone clicks on this item in the online catalogue. Similarly, don’t subscribe to whole journals; instead buy articles from vendors who specialize in this sort of work. We have not been pushed to take this latter course of action but it may become necessary if the Libraries budget is not increased.

2. Expresso Book Machine. This is a variation on the purchase on demand model just described. But in this case a library purchases a super fast printer/binding machine custom designed to print entire books and stick a cover on them when a reader indicates such is needed. This book could then be sold to the reader or the Library could absorb the cost, let that specific student or staff member read the book, and then catalogue the book for others to read later.

3. Collaborative remote storage. Individual and consortia of libraries who are storing books off campus are beginning to collaborate with each other to avoid unneeded redundant storage of seldom used but still important research materials. This might be relevant to Hong Kong. We are currently designing a 7 plus million volumes Joint University Research Archive (JURA) to allow all eight HUCOM academic libraries to store one copy in behalf of all 8 libraries. But this library by 2030 will be filled, then what? Similar libraries in America are banding together across state and funding boundaries so that one copy could be shared by multiple consortia. Perhaps JURA could collaborate with consortia in the US? Australia? China?
4. Promote open access publishing. The University of California is developing an eScholarship program designed to “provide a suite of open access, scholarly publishing services and research tools that enable departments, research units, publishing programs, and individual scholars . . .” to publish their own research instead of totally relying upon commercial publishers as in the past.

5. Put discipline specific critical library information on flash drives and give them to students. All libraries spend a lot of time teaching students how to use the library. Some libraries instead of or are additionally simply loading up cheap “finger” drives and giving them away to new students in hopes that they will teach themselves critically need information finding skills.

6. Get it at Cal State Libraries. These libraries are simply promising their students that whatever their research needs go to the library and they will get them the information they need. This seems to be a simple but clear marketing campaign.

7. Every library can have Harvard-like libraries. Because of the Google Book program which has now scanned 15 million plus volumes and libraries can access a major portion of these books (the ones whose copyright has expired) are available because of the Hathitrust, libraries can facilitate access to these materials via their own online catalogues.

8. Bookless branch libraries? Bookless libraries? Johns Hopkins library recently reduced its holdings from 1.6 million volumes to 80,000 volumes plus its enormously rich collection of electronic resources. This is an intriguing idea. Since we still circulate 1.4 million volumes per year I don’t think we should run right out and throw away the nearly 3 million volumes we have acquired over the past 100 years, but listening about the Hopkins’s experience made me think we could create bookless branch “learning commons” like libraries for all the faculties not now served by a branch library.

Well, here are just some of the very interesting ideas which I picked up in Charleston. I have found it much easier to collect good ideas from others rather than have to think them up on my own. But then, I guess that is what research is all about. Happy Holidays!

Tony
文學與神明——從詩歌到哲學的提升
Theme Book: 《文學與神明——饒宗頤訪談錄》
(Literature and Gods: Interview with Professor Jao Tsung-I)

Speaker: 施議對先生 澳門大學社會科學及人文學院中文系教授
(Professor Sze Yee-Tui) Department of Chinese, University of Macau

Moderator: 李安小姐(香港三聯書店副總編輯)
Miss Lee Anne (Deputy Chief-editor, Joint Publishing Hong Kong Co. Ltd.)

Date: 30 September 2010 (Thursday)
Time: 7:15 - 9:00 pm
Language: Putonghua

Click here to re-visit the book talk by Prof. Sze Yee-Tui

婦女遺囑的秘密 -- 性工作者與女性獨立
Women Secrets Behind their Wills -- sex workers and women's independency

Theme Book: 《婦女遺囑藏著的秘密人生·家庭與社會》
(Women Secrets behind their Wills)

Speaker: 嚴潔心小姐 Miss Kendy Yim
鄭宏泰博士 Dr. Victor Zheng
黃紹倫教授 Prof. Siu-lun Wong

Date: 14 October 2010 (Thursday)
Time: 7:15 - 9:00 pm
Language: Cantonese

Click here to re-visit the book talk on 婦女遺囑的秘密 -- 性工作者與女性獨立
What do the Lord’s Prayer, the Tao Te Ching, and Anthroposophy Have in Common?

Theme Book:  *The Lord’s Prayer: An Eastern Perspective*  
*Lao Tzu and Anthroposophy*

Speaker:  Dr Kwan-Yuk Claire Sit 羅君銳博士
Moderator:  Dr Anthony Ferguson
Date:  28 October 2010 (Thursday)
Time:  7:15 - 9:00 pm
Language:  English

Click here to re-visit the book talk by Dr Kwan-Yuk Claire Sit

---

衝出香港——設計師的國際舞台

Hong Kong Designers Inside-Out! -- The International Stage of Local Designers

Theme Book:  *Brody: The Graphic Language of Neville Brody*
Speaker:  何綺雯女士 Ms. Christie Ho  
謝暖棠先生 Mr. Jackson Tse  
陳君勇先生 Mr. Steve Chan
Date:  11 November 2010 (Thursday)
Time:  7:15 - 9:00 pm
Language:  Cantonese

Click here to re-visit the book talk on 衝出香港——設計師的國際舞台
Takako Nishizaki Violin Studio Student Charity Concert
27 November 2010
Loke Yew Hall, Main Building, HKU
Freshmen Library Orientation

Congratulations to the five winners of this year’s Freshmen Library Orientation Lucky Draw. They are:

- Mr Azizan Bin Zainal (Bachelor of Business Administration in Accounting & Finance)
- Miss Cheung Yim (Bachelor of Science)
- Miss He Zhili (Bachelor of Economics)
- Miss Li Na (Bachelor of Nursing)
- Miss Wang Rui (Bachelor of Dental Surgery)

The lucky draw aims to foster student awareness of the information resources and services in support of their research and learning. Participants of the orientation can enter into the lucky draw and have the chance to win a $200 book coupon. The prize has been sponsored by Nature Publishing Group.

Nearly 900 Freshmen attended the orientations held in the Main Library and branch libraries. At the prize presentation ceremony, the winners expressed that they have learnt a lot about HKUL and that they find the library very resourceful.

We are pleased to share with you the Lucky Draw Presentation Ceremony at HKUL’s e-Video (http://evideo.lib.hku.hk/).

Dr Anthony Ferguson (University Librarian) presenting the gift to one of the winners, Miss He Zhili.
Exhibitions
HKIPP Annual & Circulatory Exhibition 2010-2011
香港專業攝影師公會2010 - 2011巡迴展覽
17 September 2010 ~ 10 October 2010
Exhibition talk by Mr. Kwan Kai Wing on 24 September 2010.

勞動歲月
11 October 2010 ~ 4 November 2010

香港有格X-Block HK!
6 November ~ 20 November, 2010
Collaboration
Yu Chun Keung Medical Library visit

A delegation of medical librarians from Guangdong province (廣東省高校圖工委醫學專業分會) visited the Yu Chun Keung Medical Library and the University of Hong Kong Libraries on 15 October 2010. They were very impressed by our facilities and resources and proposed to be our sister library for future collaboration. A souvenir of the Asian Games held in Guangdong was presented to the Medical Librarian.

Over 80 visitors from the People’s Liberation Army Hong Kong Garrison visited the Yu Chun Keung Medical Library on 4 November 2010. VIP guests included 駐港部隊代表 - 副司令員 王軍里 少將, 中聯辦代表 - 蘇貞 副部長, 張學理 處長.
NEW AND NOTEWORTHY
The Education Library has recently converted the reading area into a learning commons. The Library now becomes more welcoming with a variety of learning spaces ranging from social interaction areas for group work to places for quiet study. Configurations include comfortable seating, round group study tables, and 2-person consultation workstations which were well received by users. The new learning commons has turned the library into an inspiring place for collaboration, study and exchange.

**Before and After**
Staff and Student’s Expressions

“I visited the Education library recently and saw that you have arranged the new Library-learning commons. Many students were studying and making good use of the new facility. I really appreciate that the change has provided a very good choice of study area in the Education Library. Congratulations and well done.”

Dr. Mok Ah Chee, Ida
Associate Professor
Associate Dean (External Relations/International)
Faculty of Education

“I think the design was great! This is quite an against of the idea that the library should be a solemn venue where people read the books all by themselves individually and silently. I like the idea that there are several small round tables where groups of people can discuss with reasonable low voice. I observed that the small tables have served the purpose very well…”

Dr. Cheng Man Wai, Maurice
Faculty Library Committee Chairman
Faculty of Education

“The Education Library’s new learning commons is a great improvement on the library environment. The library services combined with the open space brings together elements that support students in their learning, writing, research, collaboration and use of technology. In addition to the meeting room, the individual workstations, two-person workstations, round tables and chairs, and even easy chairs create a very nice space for informal, collaborative and creative work.”

Dr. King, Mark
Research Assistant Professor
Division of Learning, Development & Diversity
Faculty of Education

“The new arrangement of the chairs and tables allow more flexible uses…”

“The round tables and chairs are pleasant looking and comfortable…”

“I think the library becomes more spacious. I feel more comfortable…The design of desk is also very trendy (wave-like)”

“I like the setting in the library now, which is very spacious.”

“The arrangement is cozy, good for discussion.”

“The new chairs are really comfortable.”

“The facilities are very good. They are comfortable with better appearances than before…”

Postgraduate and undergraduate students

This eight-volume set brings together seminal papers in Buddhist studies from a vast range of academic disciplines, published over the last forty years. With a new introduction by the editor, this collection is a unique and unrivalled research resource for both student and scholar.


This group of six volumes is the first available set in the multi-part collection of Minorities in the Middle East. It covers the arrangements and conditions for Jewish communities living under Islam, throughout the Arab world, from 1840 to 1974.


Light Fantastic explores the phenomenon that surrounds and affects nearly every aspect of our lives but one which we take for granted - light. The series comprised four programmes respectively titled: “Let There be Light”; “The Light of Reason”; “The Stuff of Light”; and “Light, The Universe and Everything.”
COMMENTS AND SUGGESTIONS
Comments and Suggestions

The Libraries receives from time to time comments and suggestions (http://lib.hku.hk/cgi-bin/comments/form.cgi) from our users – some suggesting improvements in library services while others registering their appreciations. We follow up and respond to each of these comments with the goal to make the library better. A monthly compilation of our feedback to comments and suggestions is also available at http://lib.hku.hk/feedback/.

Recently we received a number of compliments from our users. We would like to share with you two of them:

I wish to register my thanks for the prompt and competent action taken by your Acquisitions Department and other Main Library staffers in implementing my book-purchase suggestions I have made in the past. Certainly, some new books are more useful than others to faculty and students, and obviously not all new books will be purchased because the Library operation budget will not permit it. Library colleagues use their professional expertise to select new books worthy of our attention. All of you have done a good job, thanks; please keep up the good work!

---

I have made a mistake and the book was found, and I apologize for all the problems and additional workload for you.

As a token of appreciation of your sterling effort, a gift of $500 will be designated to the University Libraries. The cheque will be posted in a separate mail.

Thanks again!

The Libraries values your comments and suggestions. Please let us know how we can perform better to meet your needs.
Staff Recognition Award

This quarterly award is given periodically to recognise a staff member whose presence contributes in an extraordinary way to the Libraries. Award winner will receive HK$500 and a book plate to honor his dedication.

Mr. Angus Lun of the Access Services Division has been selected as the award recipient of the Staff Recognition Program for the third quarter of 2010.

Past Staff Recognition Award Recipients:

Mr Leong Chau Iu (Access Services Department)
Mr Jimmy Sung (Systems Department)
Ms Lillian Lucke (Medical Library)
Mr Chan Wai Sun (Administrative Services Team)
Ms Chan Min Sze, Ivy (Lui Che Wo Law Library)
Ms Marine Yip (Administrative Services Team)
Mr To Siu King (E-resources and Serials Cataloguing Department)
Ms Connie Lam (Western and E-Resources Cataloguing Department)
Ms Carol Lam (Acquisitions Department)
Ms Alice Wong (Collection Development Team)
Mr Lai Chun Ying (Bindery Department)
Ms Esther Woo (Administrative Services Team)
Ms Betty Lam (Lui Che Wo Law Library)
Mr Leung Kai Kwong (Access Services Department)
Ms Molly Lam (Acquisitions Department)
Ms Polly Leung (Education Library)
Mr Peter Wong Hung Chiu (Medical Library)
Ms Chan Lai Lin Maggie (Bibliographic Discovery Services Team)