

The University of Hong Kong Libraries

Strategic Plan, 2015 - 2020

Vision

The Libraries advances the teaching, learning, research and knowledge exchange pursuits of the University through its outstanding resources, people-centred services as well as its innovative and collaborative approaches.

Mission

The University of Hong Kong Libraries shares with the University its aspiration to attain international distinction. To support the University's endeavours we work collaboratively across the institution to build, preserve and facilitate access to resources required, provide services that enable resource discovery and application, as well as create diverse physical and virtual environments conducive to different learning styles and intellectual exchange.

Values

Our values provide us with a framework that enables us to demonstrate a commitment to the University's principles:

- ♦ Accountability
- ♦ Collaboration
- ♦ Flexibility
- ♦ Efficiency
- ♦ Versatility
- ♦ Integrity

We strive to be a learning organization for continuous improvement.

Key Objectives

In order to advance our Vision and Mission, our activities are founded upon five key objectives that will form the basis of our strategic direction for the coming five years.

These are:

- ♦ Ensure access to a rich and diverse base of **resources** that serve to enhance the University's endeavours;
- ♦ Provide **services** that support the full range of the University's activities and facilitate user independence;
- ♦ Ensure inclusive and diverse physical and virtual **environments** that enable active, independent and collaborative learning;
- ♦ Engage the broader **community** in programmes and collaborative initiatives that complement University priorities; and
- ♦ Nurture an **organizational culture** that equips staff with the skills required to support a dynamic research library in a rapidly changing environment.

Operational Priorities, 2017/2018

Objective 1: Ensure access to a rich and diverse base of **resources** that serve to enhance the University's endeavours

| | Operational Priority |
|---|---|
| 1 | Meet the collection needs of the "One Belt, One Road" initiative |
| 2 | Develop a plan to promote electronic resources using the new library system and implement |

Objective 2: Provide **services** that support the full range of the University's activities and facilitate user independence

| | Operational Priority |
|---|--|
| 1 | Develop a plan to introduce uPrint service in the Libraries and implement |
| 2 | Support university research through promoting and supporting the use of research evaluation tools |
| 3 | Participate in the UGC-funded JULAC project for enhancing information literacy in Hong Kong higher education |

Objective 3: Ensure inclusive and diverse physical and virtual **environments** that enable active, independent and collaborative learning

| | Operational Priority |
|---|--|
| 1 | Revamp the library webpage to improve user experience |
| 2 | Renovate G/F and 2/F Main Library and the Medical Library |
| 3 | Review and update policies and practices with respect to data privacy to ensure compliance with legal requirements |

Objective 4: Engage the broader **community** in programmes and collaborative initiatives that complement University priorities

| | Operational Priority |
|---|--|
| 1 | Work with faculty and/or students to curate exhibits from the library collection |
| 2 | Hold the 2018 HKU Annual Library Leadership Institute |
| 3 | Enhance the HKU Scholars Hub by integrating research data management and research evaluation tools |
| 4 | Develop a plan for naming discussion rooms and other library spaces and implement |

Objective 5: Nurture an **organizational culture** that equips staff with the skills required to support a dynamic research library in a rapidly changing environment

| | Operational Priority |
|---|--|
| 1 | Provide staff training in relation to changes arising from the implementation of the new library system |
| 2 | Improve efficiency in handling requests for resources, disposal of equipment and furniture, and premises maintenance by automating the workflow |
| 3 | Undertake business process re-engineering to identify new, efficient, and when possible, collaborative workflows resulting from the new shared ILS |