As a central player in the intellectual environment at the University of Hong Kong, the Libraries will be recognized on campus, regionally and internationally for its outstanding collections, client-centred services and innovative approaches that contribute to the teaching, learning, research and knowledge exchange pursuits of the University.
The latter half of 2012/13 provided a period of consolidation and review following an extremely hectic period where the Libraries undertook numerous major initiatives, including: events in celebration of its centenary and the 80th anniversary of the Fung Ping Shan Library; moving two of our libraries to the new Centennial Campus; opening a new learning commons-style facility in the Main Library; and, positioning ourselves for the new 4-year curriculum and the additional student intake.

The Main Library’s Level 3 facility drew a wide range of visitors both local and from overseas, librarians, educators, administrators, architects and others, all of whom were impressed with the facility and the energy created by the learner-conducive environment. Perhaps most notable among these visitors was former Archbishop of Canterbury, Rowan Williams (The Right Reverend and Right Honourable Lord Williams of Oystermouth), in his capacity as recently appointed Master of Magdalene College at Cambridge University.

While extensive renovation and building operations took place in 2012, plans to relocate our Education Library came to fruition in early 2013 with an opening ceremony held in April. This new facility, developed as part of the “consequential” works subsequent to various relocations to the Centennial Campus, is unique among our branch libraries. Its distinction lies in its sharing of space with the Faculty of Education. With a large Faculty seminar room a significant part of the space, the library size can be increased for library users, when the Faculty do not require the seminar room for teaching or other purposes, through the retractable partitions that form the seminar’s walls. With its relocation to the former Council Chamber in the Meng Wah Complex, the Education Library demonstrates another tangible and positive collaboration between the Faculties and the Libraries.
We also collaborated with our Faculties through our book drive for Myanmar campaign where we collected unwanted donations and targeted our academic community, in particular academic staff from the faculties of Arts, Law and Social Sciences who were relocating to the Centennial Campus, to donate suitable books for the University of Yangon.

In November 2012, I was among a small contingent from HKU who visited Myanmar to strengthen educational ties and also to attend a ceremony marking the donation of 5,700 volumes which was held at the University of Yangon with senior administrators, academics and librarians from the University of Yangon Library and the Universities Central Library in attendance.

On this final point the Libraries, in conjunction with the Estates Office, continues to lead the JURA Project. JURA, or the Joint Universities Research Archive, is a plan by the 8 UGC institution’s Libraries to develop a shared, single copy, high density storage facility where we will all be able to collectively store our lesser used, but still useful, print materials. All requirements made by the Government have been met and we await the allocation of funding that will allow this innovative project to proceed. The HKU Libraries has a great deal at stake in this project as we are the most needy of a rapid solution to this issue as we face the most dire of space needs among the 8 libraries.

Finally, I take this opportunity to thank all of the Libraries’ staff for their continued dedication to the University community and all of their efforts throughout the year. They should be justifiably proud of their achievements. I also thank all of our collaborators across the Faculties as well as other units, centres and offices that have supported us throughout the year. And of course to our donors whose continued trust in our endeavors and whose desire to facilitate learning and research across the spectrum of the University community is sincerely appreciated. I know you will enjoy reading this report and I hope you will continue to take as much pride in your Libraries as do I and the Libraries’ staff.
Communication with faculty and students on collections and services

We conducted our biennial user survey from 13 to 28 March to gauge user opinions on the performance of the Main Library and the six branch libraries. 1,691 completed online questionnaires were received, 66% of the respondents selected the Main Library as the library they frequented most. Faculty of Medicine accounted for 15% of the total returns by faculty whereas HKU current staff or students accounted for 74% of the total returns. The full report is available at http://lib.hku.hk/survey2013/.

Survey results indicate that our performance has improved since 2011, with the performance index increased from 76% in 2011 to 78.4% in 2013. The satisfaction index for 2013 is 5.62, on a scale of 1 to 7 (7 being the most satisfied), compared with 5.47 in 2011. The survey results are encouraging and perhaps indicate that the improvements we have made, some of which are reported in the following paragraphs, in improving library collections, services and facilities since 2011 have been well received.

The Education Library also collected user feedback with questionnaires on key user concerns and their level of satisfaction towards the new premises from 1 to 5 February. Users’ overall feedback was positive, and needs for more printed materials, more comfortable seating, and an enhanced computer facility were identified.

Our new Information Services Division, which was established on 1 July to streamline library operations, has enhanced faculty support in a more holistic and visible way. Merging Faculty Librarians with the previous Reference Section put the major research support services, including collection development, faculty liaison, training and consultation services, in the Main Library under one umbrella.

We produced a 3-minute video to introduce users to the variety of spaces and facilities in support of different learning styles on Level 3, Main Library. The Medical Library also set up a Facebook page to introduce its services and facilities. New webpages also were created for our Preservation Centre to promote its services.
Collection development

The big challenge for us throughout the year had been to come up with ways to factor in the impact of a flat recurrent base budget for library materials. Convenient access to high quality scholarly content remains our top priority in determining what content to retain in our budget and buying power. The impact of the mass digitized environment and change in scholarly communication is factored in our priority in resource provision, which remains increasingly digital licensed resources. In the allocation of the Library Resources Fund, we placed emphasis on the University academic priorities in new and emerging programmes, the four-year undergraduate curriculum, and intake of double cohorts.

We expected 76% of the total Library Resources Fund (LRF) in 2012/13 on electronic resources, an increase of 2% over the previous year. Allocations to print materials continued to shrink. Some 35,000 volumes were added to the Library collection during the year, compared with more than 100,000 volumes ten years ago.

Our collection of special and rare materials continued to grow through the generosity of our donors. Twenty-seven bound volumes of speeches by the late Sir Philip Haddon-Cave were returned to Hong Kong and presented to the Libraries in September. Being gifts from the Government upon Sir Philip’s retirement from the Civil Service in 1985, the collection includes:

- **Budget speeches** 1972—1981
- **Legco speeches at the capacity as Financial Secretary on different topics**, 1970—1981
- **Legco speeches in the capacity of Chief Secretary**, 1981—1986
- **Other speeches**, 1971, 1974—1984

We also received from Mr Roger Houghton his personal book collection. It comprises some 400 titles, some of which are Western rare books on China and the Far East published before the twentieth century. The earliest title is a pamphlet entitled The Resolutions of the House of Commons on the Great and Constitutional Questions between the Privileges of the House of Commons and the Prerogative of the Crown from the 17th of December 1783 to the 10th of March 1784, published in 1784. At the branches:

- **The Medical Library acquired books, e-journals and AV materials for new programmes such as Masters of Pharmacy, Medical humanities and Common Core Courses.**
- **The Music Library received a collection of jazz music from Professor Geoffrey Blowers of the Department of Psychology. It consists of 472 CDs featuring classic jazz, such as Bill Evans’ You Must Believe in Spring, John Coltrane’s A Love Supreme and Stan Getz’s Focus.**
- **The Education Library enhanced its collection to support the Faculty’s new course Designing Powerful Learning Environments.**
- **The Fung Ping Shan Library received a donation of 740 volumes from National Publication Foundation Planning & Management Office (國家出版基金規劃管理辦公室).**

Improving access to information

Preparations for a new discovery tool were in full swing. A new search tool providing a one-stop search convenience for users to gather pertinent information in support of their learning and research was developed. Launched in September 2013, this search tool employs a simple search interface in which the user can enter one or multiple keywords to search across a wide range of resources including books, journal articles and databases.

Continuous efforts were made to update our library catalogue in a timely manner. More than 147,000 titles were catalogued during the year, with 70% of them being electronic resources. Cataloguing our Chinese collections remained a priority. A total of 92,170 Chinese books were catalogued, of which some 68,000 titles are in electronic format.

We created another electronic database, Luke-Him Sau Architectural Collection (http://lhsarc.lib.hku.hk/libhks/Archives), and made it available to the public this year. It consists of digitized images of some 850 architectural drawings, dated approximately from 1948 to 1965, of building projects in Hong Kong, Shanghai, Guangzhou, Macau and Taiwan undertaken by Hong Kong architect Mr. Luke Him Sau (邵簡單). Selected business and personal records of Mr. Luke, such as office records, lecture notes and professional certificates were also digitized and included in this database.

We also updated existing electronic databases with new content including:

- **Hong Kong Blue Book (1871—1941) to Hong Kong Government Reports Online;**
- **3,290 full-text articles to Hong Kong Journals Online;**
- **75,904 table of contents entries to Hong Kong Table of Contents Database; and**
- **117 records to Hong Kong Tourism Board Collection.**

Staff members of our Preservation and Conservation Division conducted eleven workshops/information sessions on care and handling of Rare materials for colleagues of other library divisions. These on-the-job training sessions were beneficial to staff members and helped integrating book preservation activities in day-to-day work.
Serving our users

We continued to provide information service through various media including face-to-face, telephone, email, Facebook and SMS. The number of enquires answered amounted to 118,911, representing a 13% increase over 2011/12. The increase might be attributed to the visibility of the Level 3 Information Counter and the variety of facilities provided to users.

A broad range of information literacy programmes were provided to meet different research and learning needs. The number of attendees increased by 21% to 13,731 this year, probably due to the double cohort and the growing importance of library resources in supporting learning and research. Our Faculty Librarians collaborated with Centre for the Enhancement of Teaching and Learning in the delivery of Moodle training to teaching staff and research assistants, with the aim to showcase the best practices in integrating electronic resources to facilitate elearning.

Support in Endnote, a software tool for publishing and managing bibliographies, citations and references, and Turnitin, a plagiarism detection software, remained in high demand throughout the year. By providing workshops, online tutorials and one-on-one assistance we continued to play a pivotal role in ensuring these research tools are used effectively by staff and students.

Wireless printing became a reality in the Main Library and the branches from last September. We set up two print servers and re-configured thirty photocopiers to enable staff and students to log in to the university wireless network, through their HKU portal accounts, and perform print jobs anywhere in the Libraries. Our very popular laptop loaning programme has been extended to include tablets. A number of iPads are available for loan at the Circulation Counter of the Main Library and the branches for use anywhere on campus.

The online library space booking system, which was introduced together with the setting up of Level 3, the Main Library learning commons facility, has been extended to the branch libraries and Chi Wah Learning Commons. The adoption of a single system in managing booking of learning spaces has enabled students to book spaces at six different locations using one easy-to-use interface.

Following the success of previous years, Law Library’s Westlaw Student Representatives (WSR) programme continued with two new recruits to provide help during weekly “lab hours” in the Library. Law students who have attended sessions found peer assistance on the use of Westlaw useful.
The opening of the new Law and Music Libraries in the Centennial Campus has brought about a host of new improvements in facilities. In addition to traditional single study desks, the new libraries offer collaborative areas with comfortable and flexible furniture. Other new facilities include bookable card access discussion rooms, with either interactive whiteboards or TV panels with webcam and built-in microphone for web-conferencing, signage for broadcasting free TV channels and Libraries news, and wireless printing in selected photocopiers. With compact storage systems in place, the shelving space of the Law and Music Libraries has also increased significantly, ensuring the necessary physical space for future growth and consolidation of collections.

The availability of power sockets on every study desk is also well received among users.

Planning of the Education Library relocation from Runme Shaw Building to the former Council Chamber on 8/F Meng Wah Complex came to fruition in January. The move took place from 14 to 16 January, with over 15,000 volumes of print and audio-visual materials relocated. The new Education Library shares certain facilities with the Faculty of Education, and houses student learning space, discussion rooms, a classroom, and a book area. It provides a motivating and tranquil atmosphere for leisure reading, private study and research.

The new Library Corner on G/F Main Library was open in October after several months of renovation works associated with the construction of the University Street. Designated as a space for collaborative learning, it has been brightly decorated, with booth seating as well as moveable desks and chairs that can accommodate a minimum of 42 people. It also serves as the entrance to the 24/7 area on Level 3 when the Main Library is closed.

A major space re-organization of the Main Library was carried out last summer. Apart from reshuffling space in some public areas and library stores, many staff members were relocated from the offices on G/F and 2/F to the 5/F to facilitate internal communication and collaboration as well as to optimize the use of space. Also, some antiquities from the private collection of Mr C.T. Yeung, the ex-Director of the University Museum and Art Gallery, have been on display in the Main Library since last September. These unique items have added much classic elegance to the New Wing staircase, a major pedestrian route of the building.

A WiFi site survey was conducted in the Main Library to cater to the growing demand for bandwidth. Some spots were found to carry duplicate channels and the report was passed to Information Technology Services for follow-up actions. By June 2013, eighty-six WiFi access points were available library-wide.
Local Knowledge Exchange
Sharing expertise with others in the local community

Beenk, J. Chair, JULAC Committee on Conservation and Preservation.

Beenk, J. Guest lecturer, Preservation of Information Course, Master of Science in Library and Information Management (MSc[LM]) Programme. The University of Hong Kong.

Beenk, J. & Chan, K. Presentation/Workshop on Caring for Your Collections, International Archives Day, Hong Kong Maritime Museum, Hong Kong, 4 June 2013.

Chan, E. Honorary Librarian, Royal Asiatic Society (Hong Kong Branch).

Chan, W.M. Part-time tutor, HKU SPACE Librarianship courses; HKUL representative, HKCAN Workgroup and Bibliographic Services Committee (JULAC); Secretary, HKUG Unicode Task Force.

Hung, T. Honorary Secretary, Hong Kong Library Association, until December 2012.

Ko, A. Part-time tutor, HKU SPACE Librarianship courses.

Palmer, D.T. Managing research profiles, Earth Sciences Seminar, The University of Hong Kong, Hong Kong, 21 March 2013.
http://hub.hku.hk/handle/10722/183039

Palmer, D.T. Maximising your Hub Data, Knowledge Exchange Lunch Meeting, The University of Hong Kong, Hong Kong, 30 January 2013.
http://hub.hku.hk/handle/10722/180797

Pau, A., Academic Libraries Liaison Officer, Hong Kong Library Association, 2008–.

Shieh, L Member of Panel of Adjudicators, Obscene Articles Tribunal.

Sidorko P.E. President, Hong Kong Library Association, until December 2012.

Sidorko P.E. Academic library trends in Hong Kong: Global and local issues, Academic Libraries Today: Our Future is Now, The University of Hong Kong Libraries Centenary Anniversary Conference, The University of Hong Kong, Hong Kong, 8 November 2012.
http://lib.hku.hk/201100/c/index.html
As in past years, we offered many placement and internship opportunities to students of library and information science programmes. Ten students from HKU SPACE, the University’s Faculty of Education and Charles Sturt University gained valuable work experience in different aspects of library work.

Sharing information with local libraries and other organizations

We continued sharing the library collections with other local libraries through interlibrary loans and making our resources available to faculty and students of other UGC institutions. Our rich collections of Hong Kong materials are often called upon by students, media, government departments and other organizations. Below are some examples:

- Buddhist Wai Yan Memorial College (佛教蕅音老人紀念中學) for their project on Hong Kong studies, August 2012.
- HKTVB for two TV programmes, (新聞雜誌) in August 2012 and a report on the history of the local stock market in December 2012.
- Immaculate Heart of Mary College (聖母無玷聖心書院) for their project: Islamic community in Kwai Chung, March 2013.
- Housing Authority for mounting an exhibition to celebrate their sixtieth anniversary, May 2013.
- Hong Kong Exchanges and Clearing Limited for display in the Exchange Exhibition Hall through until December 2013.

Since 2006 we have been contributing to the Hong Kong Memory Project, a joint project of the Hong Kong Jockey Club Charities Trust and the Leisure and Cultural Services Department of the Hong Kong Government, by providing Hong Kong content and technical expertise in building up a multimedia website on Hong Kong’s history, culture and heritage. A beta version (www.hkmemory.hk) has been made available to members of the general public since December 2012 to collect feedback with a view to improve the website.

Library tours conducted for members of the local community

We continued organizing library tours to introduce and publicize library services and facilities to members of the local community. Included among those were:

- 349 local visitors from all walks of life in Hong Kong toured the Main Library.
- Visitors from Tung Lin Kok Yuen (東林書院) were introduced to Chinese rare book cataloguing and preservation, 25 April 2013.
- A group of 12 students of Yew Chung International School (耀中英文書院) visited the library for a library skills training session.
Special exhibitions: Showcasing HKU information resources to the local community

In collaborating with the University Museum and Art Gallery, we hold an exhibition “Celebrating the Centenary: Gems of The University of Hong Kong Libraries” to commemorate the centenary of the University Libraries and the eightieth anniversary of the Fung Ping Shan Library. On display were over one hundred rare books, manuscripts and artefacts from our collection, including letters and manuscripts by renowned scholars, maps and rubbings, as well as imprints dated to the 13th and 14th centuries. Dr Y.C. Wan also conducted guided tours of the exhibition for the general public on two Saturday afternoons. Held from 29 November 2012 to 17 February 2013, the exhibition received more than 9,000 visitors.

- Medical Humanities exhibition, organized to mark the first year in which the topic has been included in the curriculum of the MBBS programme, October 2012, Medical Library.
- From the ground to top floor: Music Library History Exhibition, 13 December 2012 - 26 January 2013, Music Library.

In collaborating with the Faculty of Arts, the following exhibitions were also held in the Main Library to enrich the cultural life of users:


Book Talks

- Through Boxer Rebellion, Plague and Revolution - 46 years of an Irish missionary in Manchuria by Mr Mark O’Neill
  Moderator: Professor Ying Chan (陳婉靜教授), 22 October 2012
- 藥師院的東西 (The Story of Shifu) by Ms Gloria Chang Wan-ki (張婉琪女士)
  Moderator: Mr Paul Chung Pui-kwan (張沛坤先生), 15 November 2012
- Forging a HKU identity, 1905-1945 by Dr Peter Cunich
  Moderator: Mr Peter Sidorko, 29 November 2012
- On Skeleton Woman and the Female Spy in China by Dr Mingmei Yip
  Moderator: Ms Evelyn Ng, 7 February 2013
- Pacific Crossing: California Gold, Chinese Migration, and the Making of Hong Kong by Dr Elizabeth Sinn
  Moderator: Professor John Carroll, 7 March 2013
- The Penguin History of The World (sixth edition) by Professor Odd Arne Westad
  Moderator: Dr Priscilla Roberts, 25 April 2013.

Regional Knowledge Exchange
Sharing expertise with others in the regional community

Chan, G.R.Y.C. Budget challenges in reshaping library collections, Second CALAB meeting: Emerging Trends in the Digital Publishing and Digital Library, National Taiwan University, Taiwan, January 2013.

Chan, G.R.Y.C. E-books acquisitions trends and issues, Second CALAB meeting: Emerging Trends in the Digital Publishing and Digital Library, National Taiwan University, Taiwan, January 2013.


Sidorko, P.E., Member, Editorial Advisory Board, Library Management (China Issue), ISSN: 0143-5124, Emerald Group Publishing Limited, 2011.


Sidorko, P.E., Vice-Chair/Chair Elect, Executive Committee, OCLC Asia Pacific Regional Council (APRC), July 1, 2012.

Sidorko, P.E., Member (Re-elected), Executive Committee, OCLC Asia Pacific Regional Council (APRC), July 1, 2012.

Sidorko, P.E., 《区域合作服務的未來：香港的經驗》，圖書情報工作 (Library and Information Services), 2013, 57 (2): 5 - 9.

Sidorko, P.E., et, at, Lightning round and panel session on the university’s role in research, teaching and learning as well as innovative practices, Tsinghua-Cornell International Forum on University Library Futures: Adapting Library Heritage, Culture, and Values to the 21st Century University, Tsinghua University, Beijing, China, 2 November 2012.

http://con100.lib.tsinghua.edu.cn/eng
Sidorko, P.E. Member, Organising Committee, Change and Challenge: Redefine the Future of Academic Libraries, The Peking University Library 110th Anniversary Conference, Peking University, China, 4 – 5 November 2012.


Sidorko P.E. Resource sharing in Hong Kong academic libraries: HKALL (Hong Kong Academic Library Alliance), Guangdong/UJAC Academic Library Directors Meeting, Sun Yat-Sen University, Guangzhou, China, December 2012.


Sharing information resources with libraries in the region

The Libraries established collaborative agreements with a number of libraries in the region for reciprocal interlibrary loan and books/journals exchange. We also organized the 10th Cooperative Committee Meeting for Chinese Name Authority Meeting (中文名稱聯合編目委員會第10次會議) in November 2012.

We provided scanned images of the letters of the late Professor Gu Jiegang (關傑剛教授) to his daughter for updating his collected writings. In addition, Hangzhou Daily Press conducted research at the Libraries for a report on the resources and facilities at The University of Hong Kong in September 2012.

Library tours conducted for visitors from the region

The Main Library continued to be very popular amongst visitors from the region. Information Services Division staff received a total of 875 visitors last year. Other divisions also were involved, such as:

- Acquisitions Division received visitors from 天一圖書館 (Tian Yi Bibliotheca) on 8 April 2013.
- A 23-member delegation from ARRAIL Dental Clinic, Beijing, visited the Dental Library on 31 August 2012.
- The Medical Library conducted 26 tours for guests referred by the Li Ka Shing Faculty of Medicine.
Global Knowledge Exchange
Sharing expertise with others in the global community


Lam C. Doing more with less: Cataloguing workflow of The University of Hong Kong Libraries, ALA PAC East Asia and the Pacific Subcommittee Program, ALA annual conference, Anaheim, United States, 23 June 2012.


Palmer, P.E. Member, Editorial Advisory Board, Library Management, ISSN: 0143-5124, Emerald Group Publishing Limited, 2009–

Sidorko, P.E. Member, OCLC Global Council Executive Committee, July 1, 2012–


Sidorko, P.E. Academic library collaboration: the Hong Kong perspective. Online Information and Education Conference, Suan Daradaj University, Bangkok, 17 May 2013.

Sharing information with libraries globally

The Libraries donated 5,700 volumes of new and used books to the University of Yangon, Myanmar, in November. The donation was possible after the University made an appeal to staff members for support to develop university library collections in Myanmar. In addition to donating duplicate copies and serving as the collection point for books, we helped organize and ship the consignment, including book selection, preparing booklists for clearing customs and packing the books into cartons for collection by the shipping agency. During the donation ceremony at the University of Yangon, the University Librarian, Peter Sidorko, also discussed with senior administrators, faculty and librarians from the University of Yangon Library as well as the University Central Library the various challenges and possible areas of collaboration.

The Libraries continued to be the largest contributor of original cataloguing records to the Online Computer Library Center, Inc. (OCLC) WorldCat databases. A total of 86,997 original cataloguing records were uploaded to the databases during the year.

We also collaborated with Cornell and Columbia university libraries by selecting Chinese materials for them and providing them with full MARC cataloguing records.

Library tours conducted for visitors from abroad

The Main Library Information Services Division and the branches conducted library tours for over 260 visitors from different parts of the world. Included among these visitors were delegations from the Librarians Association of Malaysia, Kansai University Library, Nippon Dental University, Chiang Mai Rajabhat University, Naresuan University Library, Silliman University, Utrecht University, University of Illinois at Urbana-Champaign, Harvard University and Karaganda State Technical University, Russia.

The HKU Scholars Hub, a database of visible research for Knowledge Exchange

With further funding support from the HKU Knowledge Exchange Office, the Hub Team enhanced The HKU Scholars Hub by:

- Modularizing all of the Hub developments up to the present and releasing them in open source as an add-on to DSpace (DSpace-CRIS) with our development partner CINECA of Italy
- Developing code to create new top-level objects in the Hub, such as Department/Centre
- Developing code to batch harvest from open access publishers, full-text items authored by HKU scholars

We also received funding from the University Research Committee to assist in the 2014 Research Assessment Exercises (RAE). With this funding we:

- Verified more than 5,000 citations from the HKU Mock RAE and final RAE
- Sent more than 1,000 letters to publishers to ascertain whether they will allow use of materials for the RAE
Professional Development

Kerry Leung Kam-ha, Master of Arts in Applied Translation, The Open University of Hong Kong, 2012,
Alice Lo Sau-wai, Bachelor of Science in Human Resource Management, University of Leicester, 2013,
Dave Low Tsz-kin, Engineering Doctorate (Engineering Management), City University of Hong Kong, 2012.

Professional and Service Awards

Long Service Awards

40 years
Marta Tang Lai May-yee (Senior Library Assistant)

35 years
Lincoln Tang Kwun-hung (Library Assistant I)
Lisa Wong Chi-man (Library Assistant I)

25 years
Harry Ko Kam-hung (Senior Works Supervisor)
Neptune Sherman Lau Chi-kee (Library Assistant III)
Wan Yiu-chuen (Deputy Librarian)

15 years
Chan Kin-hung (Library Assistant)
Ivy Chan Min-sze (Library Assistant II)
Wilson Chan Nam-shing (Library Assistant)
Chau Su-yee (Library Assistant)
Carmen Cheng Ka-nian (Library Assistant)
Chloe Cheng Yuk-fung (Library Assistant II)
Fung Hon-chi (Library Assistant)
Eric Lam Yuet-man (Library Assistant)
Sunny Leung Hok-fung (Library Assistant)
Lo Wai-chun (Library Assistant)
Mak Ka-fai (Library Assistant II)
Valerie Ng Ting-yee (Library Assistant III)
Waren Yap Sze-hon (Library Assistant I)

Promotions

Ku Kam-ming (Associate Librarian), Technology Support Services
Kwong Kam-fai (Library Assistant), Medical Library
Apple Sin Kit-wai (Library Assistant I), Lending Services
Jenny Wong Sze-man (Library Assistant II), Special Collections
Antonia Yu Ching-nan (Associate Librarian), Information Services

Staff Recognition Awards

Lincoln Tang Kwun-hung (Library Assistant), Law Library
Transfers
Linda Chan Siu-in, Western and Electronic Resources Cataloguing
Jenny Lam Tai-yieng, Information Services
Ada Lee Ka-man, Music Library
Van Lo Lap-wai, Music Library
Annabelle Pau Keck-ya, Audio-Visual and Reserve Collection
Joon Sia Min-Lai, Western and Electronic Resources Cataloguing
Peony Te Lum, Lending Services
Betty Tam Yuk-yieng, Acquisitions
Joyce Tsang Choy-yee, Information Services
Carmen Tsang Yuan-yau, Acquisitions
Judy Tsou Wing-wai, Western and Electronic Resources Cataloguing

New appointments
Frances Chan Hing-yieng (Library Assistant), Lending Services
Gary Edward Chin (Administrative Assistant I), Public Relations and Development
Connie Kwong Shuk-yee (Library Assistant), Lending Services
Lowell Leung Ho-yieng (Library Assistant I), Education Library
Gary Mak Wai-To (Library Assistant), Lending Services
Christy Ong Chye-hsa (Library Assistant), Special Collections
Rebecca Tam Shuk-yieng (Assistant Librarian II), Information Services
Lewis Tsai Pui-ung (Library Assistant), Hong Kong Memory Project
Steve Wong Pak-hee (Library Assistant), Special Collections
Aggie Wong Yuen-ting (Library Assistant), Music Library

Farewell
Carmen Cheng Ka-man (Library Assistant), Special Collections
Suanna Fong Shuk-ying (Library Assistant), Medical Library
Stanley Fung Kam-wing (Senior Bookbinder), Preservation and Conservation
Oliver Ho Wing-leung (Library Assistant I), Music Library
P’ Yin-chun (Cleaner), Administrative Services
Asma Khan (Library Assistant), Special Collections
Allan Lam Kw-kong (IT Manager), Technology Support Services
Molly Lam Lai-yieng (Library Assistant I), Acquisitions
Lisa Lau (Library Assistant), Public Relations and Development
Leung Lau Kin-man (Library Assistant), Preservation and Conservation
NG Pui-yieng (Bookbinder), Preservation and Conservation
Ricky Sze-Lu (Library Assistant), Music Library
Tina Tam Ching-waing (Library Assistant II), Western and Electronic Resources Cataloguing
Maria Tang Lai May-yeo, (Senior Library Assistant), Western and Electronic Resources Cataloguing

Appointment transfers to fixed-term
Anna Ho Yuen-wa (Library Assistant), Western and Electronic Resources Cataloguing
Bert Liu Zhaohua (Research Assistant I), Institutional Repository
Phoebe Wong Ka-wing (Library Assistant), Special Collections
Did you know?

The Main Library and branches are very popular venues for production of videos and interviews. Apart from the one on the Level 3 facility, the Faculty of Education produced three videos with the new Education Library as the venue, namely (What is Specific Language Impairment) and two other promotional videos for their degree programmes.

Faculty Librarians collaborated with the Centre for the Enhancement of Teaching and Learning (CETL) in the delivery of Moodle training to teaching staff and research assistants. The training aims to showcase the best practices in integrating electronic resources to facilitate e-learning.

The Information Services Division collaborates with vendors or Faculty from time to time in the delivery of workshops in support of research and scholarship. Recent examples include Author’s Talk, Reviewer Workshop and Discovery Starts Here. The workshops provide practical tips for early-career researchers on how to enhance their research outcome and visibility in the global academic community.

TV programs currently on DVD are being converted to digital format for user access via the eVideo platform.
The use of HKU self-check service has grown steadily since its inception a few years ago. From July 2012 to June 2013, 53.8% materials were self checked out and 38.5% were self checked in.

Streamed medical RSS feeds are expressed to users via a dedicated workstation with a programme called Xpressol.

The Libraries is making use of more social media to reach out to different generations of users. Check out the Facebook pages for the Main Library and Medical Library.

Apart from commercial bookbinding, the HKUL Preservation Centre provides a variety of unique services for the public including book and collection assessments, conservation treatments, as well as educational activities such as workshops and lectures. More details can be found at http://lib.hku.hk/preservation/index.html

A new example of crossover of historical legacy and technology in the Libraries: The accessibility and visibility of more than 1,000 volumes of rare books is enhanced by applying QR codes to a compiled rare materials catalogue.
A. How we spent our acquisitions dollars

2012

2013
C. Volumes in the Libraries

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<th>Year</th>
<th>General Library</th>
<th>Main Library</th>
<th>Kohn Library</th>
<th>Law Library</th>
<th>Medical Library</th>
<th>Science Library</th>
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</tr>
<tr>
<td>2013</td>
<td>1,011,625</td>
<td>900,000</td>
<td>131,072</td>
<td>55,484</td>
<td>62,637</td>
<td>53,897</td>
<td>34,507</td>
<td>2,960,414</td>
</tr>
</tbody>
</table>

+ 34,784

B. E-resources

<table>
<thead>
<tr>
<th>Year</th>
<th>Books</th>
<th>E-journals</th>
<th>Online databases</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>53,484</td>
<td>42,675</td>
<td>681</td>
<td>102,840</td>
</tr>
<tr>
<td>2013</td>
<td>53,657</td>
<td>42,897</td>
<td>687</td>
<td>102,241</td>
</tr>
</tbody>
</table>

D. Staffing (Full-time equivalent)

<table>
<thead>
<tr>
<th>Year</th>
<th>Professional Staff</th>
<th>Support Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>34</td>
<td>34</td>
</tr>
<tr>
<td>2013</td>
<td>34</td>
<td>188.49</td>
</tr>
</tbody>
</table>

E. Number of Registered Users (including Circle of Friends*)

<table>
<thead>
<tr>
<th>Year</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>114,835</td>
</tr>
<tr>
<td>2013</td>
<td>126,489</td>
</tr>
</tbody>
</table>

+10.1%

*HKU Circle of Friends members enjoy various benefits like onsite use of library resources, borrowing privileges and many more. Additional information can be found at http://lib.hku.hk/friends/join.html.
F. E-resources Use

<table>
<thead>
<tr>
<th>Year</th>
<th>Access to Library Websites (Hits)</th>
<th>Access to E-resources (Times)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>113,322,240</td>
<td>7,654,953</td>
</tr>
<tr>
<td>2013</td>
<td>101,358,486</td>
<td>101,358,486</td>
</tr>
</tbody>
</table>

G. Library Materials Use Statistics

<table>
<thead>
<tr>
<th>Year</th>
<th>Items Checked Out via Library Integrated System</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>Total: 991,087</td>
</tr>
<tr>
<td>2013</td>
<td>Total: 799,613</td>
</tr>
</tbody>
</table>

- 19.3% decrease

H. Interlibrary Loan Transactions with Other Libraries

<table>
<thead>
<tr>
<th>Year</th>
<th>Total Interlibrary Loans</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>71,176</td>
</tr>
<tr>
<td>2013</td>
<td>58,166</td>
</tr>
</tbody>
</table>

- 18.3% decrease
Chinese Medical Association Series include education programs made by the Chinese Medical Association for the public or medical practitioners while the State Administration of Traditional Chinese Medicine Series contains intensive lecture courses hosted by renowned professors from major universities of Traditional Chinese Medicine. Both series are catalogued under the uniform title Wanfang video.

A collection of reprint letters, diaries, documents and manuscripts of more than 100 officials and individuals of the Qing Dynasty. It includes works of Lin Zexu, Zeng Guofan, Zuo Zongtang, Li Hongzhang, Zhang Zhidong, Ye Shichao, Yuan Shikai, Xu Shichang, and others. The collection was part of the national project, compiling the History of the Qing Dynasty.
Narrative of the surveying voyages of His Majesty's ships Adventure and Beagle: Between the years 1826 and 1836, describing their examination of the southern shores of South America, and the Beagle's circumnavigation of the globe

London: Henry Colburn, 1839.
Library catalogue: http://library.hku.hk/record=b4592970
This early 19th century work recounts the voyages of the British ships Adventure and Beagle between the years 1826 and 1836. The information gathered on these expeditions might be considered a precursor to modern oceanography.

Photo albums of Hong Kong, Kowloon, Japan, Macau, Canton, Hanchow, Swatow, Salgon, Angkor Vat, Philippines, Siam, 1915-1929
Library catalogue: http://library.hku.hk/record=b4558235
A collection of 540 black and white photographs, taken from 1915 through 1929 by Kenneth Krenz, documents the journeys he made throughout Hong Kong, New Territories, Canton, Amoy, Swatow, Macau, and Hanchow while he served as an American diplomat in Hong Kong from 1926.

Springer protocols
New York: Humana Press
Online resource: http://library.hku.hk/record=b5047895
Springer Protocols contains more than 31,000 peer-reviewed, tried and trusted molecular biology and biomedical protocols, many from the classic series Methods in Molecular Biology.
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Mr Kwan Hing Kit
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Ms Yumnie Lok Yin Ping
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