Vision

The University of Hong Kong Libraries seeks to sustain and enhance the University’s excellence as an institution of higher learning, as a pre-eminent international university in Asia, and to provide outstanding teaching and world-class research support collections and services so as to produce well-rounded graduates with lifelong abilities to provide leadership within the societies they serve.
It is quite tempting to try to summarize all of our problems and achievements but space doesn’t allow more than pointing to a few of the more important ones. In the first category, the lack of new funds for acquisitions and the need for more collections space are of paramount concern. In the latter category, while there is much to shout about, here are just a few of our more important accomplishments:

- We reached the 2.6 million volume level by adding 81,134 books and bound journals. We also have 1.5 million e-books. We spent millions of dollars on collection building but estimate we saved $10 million through cooperative purchasing with Hong Kong’s seven other academic libraries;
- We have added an exciting range of add-ons to our online catalogue while coming in at number two in the world in terms of original cataloguing productivity. After searching our catalogue you can now send yourself a text message with title and call number information so that when you go to the book stacks you can use your mobile phone instead of a scrap of paper for a list of the books you want to retrieve. We have also placed all sorts of information skills training modules on to the web to accommodate the different learning styles and time schedules of library patrons;
- To help researchers, 63 members of our Technical Support Services Team moved to an office building in Kennedy Town so we could add another three years of new acquisitions to the Main Library building;
- Our librarians have been quite professionally active this year with 36 public presentations, journal articles, and chapters in books;
- We participated in the internationally based LibQUAL+ benchmarking exercise and found that we surpass our Hong Kong sister libraries in 19 of 22 categories;
- Finally, we conducted several user surveys to better understand the needs and expectations of our reading community. In general, while we continue to be plagued by comments that we don’t have enough new books, we received high marks in nearly all aspects of library service. One student noted, “I am proud of the library... the quality of the collection... the atmosphere and service of the Library are first class in my mind.” A former student said, “This library is a gem. I have been using it as a (former) staff member and alumni for over ten years and have never failed to be impressed by the comprehensiveness of the collection.”

With these quotes I will end my introduction to the past year's activities. I thank my staff and all of you for making another fruitful and successful year possible.

Anthony W. Ferguson
Dr Anthony W. Ferguson
University Librarian
Expanding Information

In 2007/08 the Library Resources Fund was increased by 3.5%, but this was inadequate to cover cost increases alone. Subscription-based journals actually increased by as much as 9 to 11% in 2008 due to the weakness of the US dollar against other currencies. To optimize the use of funds, the Libraries adopted a modified zero-based budgeting exercise in order to redirect funds from lower to higher priority use. This resulted in an improved budget alignment to meet changing information needs. To address evolving needs for new content and to sustain cost increases, the Libraries adopted a long term policy to migrate towards electronic-only.

With their improved quality, stability and instantaneous access, electronic resources are changing habits of researchers across the globe. This year our electronic resources expenditure accounted for 57% of the overall Library Resources Fund. Of this amount, electronic journals account for the largest portion or 71%, databases 25%, e-book subscriptions 2%, and Asian language resources also 2%. The most significant collection increase during the year was in e-books, which saw an increase of 20% from just over 1.3 million titles in 2006/07 to almost 1.6 million titles in 2008. The number of e-journals and databases also increased significantly, by 10% and 6% respectively.
Enhancing Academic Excellence

Print collections continue to grow but at a significantly reduced rate compared with previous years. A total of 81,134 volumes (Western, and Chinese, Japanese and Korean materials, print, non-print and serials) were catalogued and added to the Libraries, representing a reduction of almost 14% over the previous year. As we sought to upgrade our audio-visual collection we achieved a substantial growth in these resources, amounting to an increase of 66% over the previous year.

With reduced purchasing power, we are increasingly relying upon participation in joint purchasing with, primarily, the other Hong Kong JULAC (Joint University Librarians' Advisory Committee) libraries and this has meant savings of almost HK$10 million this past year, doubling the amount of savings made in 2006/07. For the second phase of the ERALL (Electronic Resources Academic Link) project, the group purchased three more collections, adding a further 9,290 e-books representing an overall saving in excess of HK$6.8 million through the project.

We continue to be responsive to new programmes and emerging research interests of our Faculties by strengthening the breadth and depth of our collections in these areas. To this end:

- Our Education Library developed collections to support new areas including eLearning, inclusive and special education, language and reading development, and teaching Chinese in international contexts;
- The Law Library focussed on areas of legal research, writing and research methodology in order to support the reformed 4-year LLB programme and increasing research level teaching;
- The Medical Library emphasised development for pharmacy, ophthalmology, nursing studies and public health, as well as emerging research areas in biopharmaceutical development, public health genetics, healthy aging, and emerging infections;
- The Music Library continued to build its collection of scores by contemporary composers and an audio-visual collection of Chinese operas.

Improving Access to Library Resources

While we strive to make course related materials easily and equally accessible through our reserve system, we noted that lecturers placed significantly less material into our print (8%) and electronic (23%) reserve collections, resulting in yet another year’s decline in usage of 40% and 48%, respectively.

As our collections expand within a finite space, and as interdisciplinary research continues to grow, we are aiming to improve physical access to the Libraries' geographically disparate collections. To this end, the following are noteworthy:

- In order to accommodate new purchases, we relegated 70,000 volumes to the Hing Wai or Main Library Ground Floor storage facilities;
- We scanned almost 2,000 articles from the Hing Wai storage facility and delivered them to our users’ desktops within one working day for 98% of requests;
- We delivered 5,800 books from the Hing Wai storage facility to pickup locations within two days for 95% of requests;
- We delivered 3,300 books between the Main Library and off-campus branches for the convenience of our users;
- Our inter-branch book return, enabling the return of any HKUL book to any of our Libraries, saw in excess of 35,300 items returned in this manner; and,
- We introduced an inter-branch electronic article delivery service for teaching staff.

As the primary source of access to the Libraries' collections, we focussed much attention on improving Dragon, our Library catalogue, by introducing features to which today’s web savvy user is accustomed, including:

- Add This which allows users to bookmark a particular record in Dragon, into their favourite bookmarking utility, such as Delicious, Facebook, etc;
- Google Book Search, Google Scholar, Research Pro and Open WorldCat hyperlinks enabling users to jump from a particular record in Dragon, to its corresponding full-text in those services;
- Get a Citation, which displays the bibliographic data of an item in a recognised citation format, e.g. APA, MLA, Turabian, etc. and is provided by Open WorldCat;
- SMS which sends the shelving location details of a retrieved record to a mobile telephone; and
- We upgraded the MetaFind service to Research Pro which allows one search to be done simultaneously across many electronic resources.

We continue to improve access to our collections through a series of digitisation initiatives including:

- 676 audio cassettes of lectures from the Centre of Asian Studies;
- Over 1,100 volumes of materials including HKU theses, HKU publications, Hong Kong government publications and Hong Kong journals and others, digitised as part of the China-America Digital Academic Library (CADAL) Project; and,
- Completed the digitisation of first degree dissertations of Bachelor of Science (Speech & Hearing Sciences) from 1992 to 2005.

In supporting users' needs for longer access to its collections, our Music Library extended its opening hours by 22% from March.
Enhancing Academic Excellence

Improving the Physical Infrastructure

In order to accommodate three additional years of collection growth in the Main Library, our entire Technical Services staff was relocated to the Kennedy Town Centre. In their place, compact shelving will be erected to provide much needed space for our existing and developing collections.

With generous funding from an alum, Mr To Wai-pong (杜偉平) (BA 1979), we have finally been able to upgrade our principal teaching facility, the E-Learning Lab, with 46 new notebooks. We upgraded more than 100 public access computers. We now provide 368 public access computers, all of which have been updated with new application software, Windows Updates and plug-ins/viewers necessary for full web browsing. To encourage our users to use their own hardware, we provide 475 ACENet fixed access points and 45 wireless access points.

In an attempt to encourage users to bring their laptops to the Libraries, we equipped security devices for laptops to study carrels and group reading tables in the Main Library and Branches.

We upgraded our public printing with a faster, user-friendly system that also enables the use of Octopus cards for payment, aligning this with our photocopying service.

We underwent an extensive planning process to develop design briefs for our new Law and Music Libraries which are to be relocated to the forthcoming Centennial Campus.

We upgraded the air-conditioning and storage facilities in the Chinese Rare Book Room.

The electrical power supply system and general lighting for offices in the Runme Shaw Building, including the Education Library, have been upgraded.

Communicating with and Identifying User Needs

Once again we undertook our biennial user survey and were pleased to note that, in terms of narrowing the gap between our users’ expectations and our performance, we had improved in 28 out of the 34 categories over the previous survey. Most notably the service performance and attitude of staff were identified as having significantly improved.

We also participated in the LibQUAL survey, a user survey based on a quality audit instrument developed in North America but also used internationally by more than 500 libraries. Seven of the eight university libraries in Hong Kong participated in the survey. Results from this survey have enabled us to benchmark our performance against that of other libraries in universities in Hong Kong as well as throughout the world. When comparing our mean performance results with the overall performance of the participating Hong Kong universities, we performed better in 19 of the 22 categories.

A number of other surveys and communication channels were undertaken in order for us to gain a better understanding of our users’ needs, including:

- A survey on the facilities and services of the Main Library’s Knowledge Navigation Centre;
- A survey to gather opinions on the most suitable extension of hours in the Music Library;
- A survey to review the Education Library’s opening hours;
- A survey to review the Law Library’s Sunday opening hours;
- The Medical Library conducted focus group sessions with medical students to solicit feedback and suggestions;
- The Libraries’ senior management, along with the relevant Branch or Subject Librarian, held meetings to welcome new Deans of Faculties and Chairs of Faculty Library Committees to apprise them of recent developments in library collections and services and to exchange views and gain feedback on their needs and expectations;
- Through our Subject and Branch Librarians, we undertook a liaison campaign with faculty to seek scholarly contributions to advance the University’s digital repository programme, the Scholars Hub. Consequently, we added 4,598 items to the Hub this year with 2,046 of these being scholarly articles; and,
- The Law and Music Librarians along with the Libraries senior management undertook extensive consultations with faculty, stakeholders and architects to develop functional design briefs for new Law and Music Libraries to be located at the new Centennial Campus.

Serving Our Users

The Main Library embarked on a major project of implementing RFID (Radio Frequency Identification) into the book and serial collections. RFID tags will be placed into 1.2 million items allowing for greater overall efficiencies in borrowing, returning and shelf management. As part of this project, library users will be able to use self-check kiosks to borrow, renew and return books themselves thus removing the need to queue in order to wait for a member of staff to serve them.

Our implementation and management of the Endnote site licence for the University continues to grow in popularity with more than 5,100 downloads of the software. This year saw an increase of over 27% of downloads compared with the previous year.

Similarly, our use of Turnitin, the plagiarism detection software, saw a total of almost 21,000 student paper submissions representing an increase of 40% over the previous year.

Using the wiki technology, we created a Knowledge Base for the Libraries, called WikiHKUL, which serves as a quick way for users to know more about the Libraries and acts as a platform for sharing information about HKU Libraries.

We concluded our customer service sharing sessions for library staff with subsequent survey results indicating that users’ perceptions of staff performance have improved significantly.

We began sending SMS to users to notify them of the arrival of items requested through inter-library loan, both articles for downloading and books for collection.
Raising the University's Global Presence and Visibility

During the 2007/08 academic year, members of the Library team continued to share with colleagues from across the globe information about our library and the profession. The Libraries has also collaborated with others worldwide to improve the quality of information which scholars are able to access.

Professional Contributions
Books and Proceedings

Journals and Magazines
- Ferguson, A.W. Freedom to Read, Speak, and Listen - The Visit of President Mahmoud Ahmadinejad to Columbia. Against the Grain, Nov 2007, 19: 94.
- Ferguson, A.W. Librarianship is Hot Again. Against the Grain, Feb 2008, 20: 52.
- Ferguson, A.W. Violated or Elated (E-theses on the Open Web)? Against the Grain, Jun 2008, 20: 86.

Presentations
Raising the University’s Global Presence and Visibility

- Sidorko, P.E. Public Service Possibilities: Experimentation and Collaboration on Old & New Fronts (panelist), 8th Annual HKUIC Meeting, Hong Kong, 3-4 December 2007.
- Wan, Y.C. 香港大學圖書館蔵書轉換計劃 (Morrison Collection at the University of Hong Kong Libraries), Memorial Service Celebrating the 200th Anniversary of Rev. Robert Morrison’s Arrival in China, St. Stephen’s Church, Hong Kong, 8 September 2007.
- Wan, Y.C. and Yu, A. From KNC to LC: Embracing Learning Space at the Main Library, the University of Hong Kong, International Conference on Information and Learning Commons, Hong Kong University of Science and Technology Library, 10-11 December 2007.

Global Collaboration

- 84,854 original cataloguing records, a 20% increase over the previous year, were uploaded to the OCLC WorldCat database making us the second largest contributor of such data in the world. WorldCat is used by more than 69,000 libraries worldwide when cataloguing their materials.
- Cooperated with the overseas libraries at Harvard, Princeton, the University of Chicago and the Peking and Fudan University Libraries to give advice to the Founder Electronic Co., Ltd. for the development of a full-test Chinese reference works database.
- Donated 82 copies of duplicate Hong Kong related materials to the Canada-Hong Kong Library sponsored by the University of Toronto and York University Libraries.
- Hosted library tours for visitors from Thailand, Korea, Philippines, Indonesia, Singapore, Holland, Australia, Venezuela, United States, Czechoslovakia, Vietnam, etc. A total of 130 such visitors were helped during the year to better understand our library.
- Joined the Scopus (a large abstract and citation database of research literature and select web sources) Development Partner Programme in October 2007. This programme provides a platform for members to share ideas, evaluate Scopus services and to set priorities for future developments. Since joining this programme, Ms Antonia Yu, Information Literacy and Knowledge Management Librarian, helped in the organization of both on-site and online usability and product testing. We have also signed agreements to allow us to use their Application Programming Interface for retrieving a “cited by” count for titles in our HKU Scholar’s Hub and the Scopus Author Identifier Quality Improvement Program, which identifies the top most cited authors affiliated with HKU.
- Librarian elected to a six-year term as a member of the Board of Trustees of the Online Computer Library Center (OCLC), a non-profit membership based computer library service and research organization dedicated to the public purposes of furthering access to the world’s information and reducing information costs. More than 69,000 libraries in 112 countries and territories around the world use OCLC services to locate, acquire, catalogue, lend and preserve library materials.
- Participated in several interlibrary loan services: Online Computer Library Center (OCLC), Rapid Access Processing & Information delivery (RAPID) and the Center for Research Libraries (CRL). Such services serve to provide our readers with access to millions of titles held elsewhere and enable readers at other libraries worldwide to borrow materials from our library.
- Provided an internship to Ms Audra Rose, a library science student from the Florida State University, between September and November 2007.
- Signed an agreement with AIRTH (formerly Art Image Indexing Service) of Taiwan, to allow them to harvest Open Archives Initiative (OAI) metadata from our HKU Thesis Online database and add it to their China Electronic Thesis and Dissertation Service (CETD). Users can now search CETD, click on a HKU entry, and display the thesis from a HKU Libraries server.
- Collaborated with the Macau Foundation and the Research Centre of Overseas Sinology, Beijing Foreign Studies University (北京外国语大学海外研究中心) to convene an International Symposium on Robert Morrison and the Cultural Exchange between China and the West, 马禮遜與中西文化交際國際學術研討會, 18 March 2008. This meeting brought together 50 scholars and librarians from mainland China, Japan, Taiwan, Singapore, Hong Kong and Macau to discuss the life, works and contributions of Rev. Robert Morrison, the first Protestant missionary in China.
Partnering with Society and Serving the Community

Activities in Hong Kong

We continue to share our resources with the Hong Kong community through interlibrary lending programmes with other local and overseas libraries. In total, almost 90,000 items were lent or borrowed in this manner, the vast majority of which were with local libraries.

Our library continues to participate in the joint purchasing project Hong Kong Monograph Acquisitions Consortium (HKMAC) in order to obtain better terms of trade and to improve our collections. We switched to a new vendor this year, YBP Library Services, and as a result all approval plan profiles were revised.

Our Audio Visual Department shared the arduous task of recording some local TV programmes with the other JULAC libraries.

Our Information Literacy Coordinator delivered a Library Skills Training session to Grade 12 students at Yew Chung International School, as part of our Outreach Programme. The training was infused with treasure hunt games and integrated with YouTube technology, making it a fun-filled session, and at the same time, stirring interest and awareness of the myriad electronic resources amongst the students.

With its rich and unique content, Special Collections was called upon to share its resources with a vast array of groups and individuals including:

- The Antiquities and Monuments Office for duplicating some photos from the Lo Hsiang Collection for their permanent exhibition at the Hong Kong Heritage Discovery Centre;
- The Media Evangelism Ltd. (影音使團) for their programme 香港歷史;
- ATV for their documentary TV series (百年基石);
- RTHK for their TV programme (香港歷史);
- Fudan University (復旦大學) for our Chinese rare books;
- Assisted the Xixi National Wetland Park, Hangzhou (杭州西溪國家濕地公園三層工程建設指揮部) to search and reproduce materials for their project;
- Continuing to lend 138 posters/pamphlets from the Hong Kong Tourism Board Collection to the Hong Kong Tourism Board for their exhibition 50 Years of Tourism in Hong Kong;
- Continuing to lend 40 items of documents/artifacts from the Hong Kong Stock Market Archives and Artifacts Collection to the Hong Kong Exchanges and Clearing Limited for the display in the Exchange Exhibition Hall;
Partnering with Society and Serving the Community

- Providing tours to more than 200 members of the Hong Kong Chinese Christian Churches Union to visit our Exhibition on the History of the Morrison Library;
- Lending the Coronelli Globes to the Macau Museum for their exhibition From Forbidden City – Engravings from the Louvre Collection; and,
- Providing images to the Hong Kong Museum of History for their publication Sun Yat-sen’s School Life and Revolutionary Activities in Hong Kong 《一生難忘：學生時代香港的求學與革命》 published in January 2008.

The Librarian and the Systems Librarian are founding members of the cross-institutional Hong Kong Open Access Committee, which held an Open Access Forum aimed at promoting open access in Hong Kong.

Activities in China

Our Fung Ping Shan Library continued to take a leading role in our relations with mainland China and the region by:

- Contributing to the publication of the first ten volumes of the Selected Works of Robert Morrison《馬禮遜文集》，a collaboration between the Research Centre of Overseas Sinology, Beijing Foreign Studies University (北京異國語大學的海外學研究中心) and the Macau Foundation (澳門基金會) to celebrate the 200th anniversary of Robert Morrison’s Arrival in China. Our contributions were in the form of funding, providing scanned images of rare books and logistic support;
- Making special arrangements for the Sun Yat-sen Library of Guangdong Province (廣東省立中山圖書館) to make use of our Lo Hsiang Lin Collection in publishing The Collected Letters of Mr Lo Hsiang-Lin 《羅香林先生書信集》;
- Maintaining staff exchanges with Peking, Tsinghua and Shandong Universities;
- Cooperating with Jinan University Library to continue the Union Catalogue of Overseas Chinese Collections (華僑華人研究書目庫) at our two institutions;
- Participating in the China-America Digital Academic Library (CADAL) project, whose key partners include the Ministry of Education and 14 academic libraries in mainland China as well as the Carnegie-Mellon University in the United States. We contributed some 1,700 items to the scanning centre in Shenzhen for digitisation during the year; and,
- Signing reciprocal interlibrary loan agreements with Peking University, Peking University Health Science Centre, Tsinghua University, Shandong University, Xiamen University, National Taiwan University, Shih Hsin University and National Chengchi University.

We continued with several staff exchange programs with Mainland libraries including:

- Ms Xiao Xianmei, a preservation expert of the Sun Yat-sen University Library, visited our Libraries from 20 January to 2 February 2008; and,
- Mr Lai Chun-yong, Head of the Bindery, visited the Sun Yat-sen University Library from 9 to 22 March 2008 and helped deliver an 11-day training programme for preservationists from various provinces of China.

Community Service

The Staff Relations Committee organized a fund raising campaign for the victims of the Sichuan earthquake and raised $12,795.20 which was deposited to the HSBC China Earthquake Relief (Red Cross) 2008 account.

J.L.Y. Chan, Member, Hong Kong Academy of Medicine Library Subcommittee; Honorary Librarian, Royal Asiatic Society (Hong Kong Branch).

W.M. Chan, HKUL representative, HKCAN Workgroup and Bibliographic Services Committee (JULAC); Secretary, Hong Kong Innovative Users Group Unicode Task Force, HKUL representative, Union Catalogue of Chinese Ancient Books Project.

A.W. Ferguson, Member, Culture Section, Committee on Libraries, Home Affairs Bureau; Member, Pacific Rim Digital Library Alliance Steering Committee; Asia Pacific Representative, Online Computer Library Center Members Council; lay leader, L.D.S Church, Peninsula 2nd Branch.

A. Ng, Member, Program Planning Committee, Pacific Rim Digital Library Alliance 2008 Conference.

D. Palmer, Chair, Pacific Rim Digital Library Alliance OAI Pilot Project.

A. Pau, Academic Libraries Liaison Officer, Hong Kong Library Association.

Y.C. Wan, Member, Advisory Committee on the Hong Kong Memory Project, Home Affairs Bureau; Member, Church Historical Archives Management Committee. Hong Kong Chinese Christian Churches Union.
Developing and Supporting “The University Family”

In our efforts to enrich campus life we undertook a range of cultural events, many of which were also available to the Hong Kong Community at large.

Book Talks

Thirteen talks were organized by the Libraries Reading Club with more than 2,200 attendees.

- Hugo Leung (梁文錦), Managing Director of the decade-old Tai Wing Wah Restaurant and a local gourmand, reviewed his book 香港食記: 鄰村特色菜, 19 July 2007.
- Lu Ping (盧麒), director of Kwang Hwa Information and Culture Center (光華新聞文化中心), reviewed her book Love & Revolution: A Novel about Song Qingling and Sun Yat-Sen. 13 September 2007.
- Dr Chi-ho Cheung (張鵬), a respected industrialist and founder and chairman of the Chen Hsing Holdings Limited, gave a talk on reading 香港博士講漢語, 4 October 2007.
- Roland Soong (宋以朗), administrator of Eileen Chang’s estate, gave a talk on Rain in Fien Chang and Her Thirty Treasures. At the event, Mr Soong presented thirty treasures from the acclaimed Chinese writer. The talk was co-hosted by the Journalism and Media Studies Centre of HKU. 5 November 2007.
- Dr James Haynes, a scholar of the Hong Kong region and its people, and a former Regional Secretary of the New Territories in the 1980s, was joined by Dr John Carroll to review his book The Great Difference: Hong Kong’s New Territories and Its People 1898-2004. 7 November 2007.
- Professor Lung Ying-tai (龍應台) and her son Andreas Walther (安德烈), reviewed the book they co-authored 龍應台的散文. The talk was titled 龍應台的散文: 21世紀兩代的「背對背」. They were joined by Dr Ma Ka-tai (馬家輝). 17 November 2007.
- Tony Isot Tung-hoo (鄧東), a well-known columnist and author, reviewed Stephen King’s On Writing: A Memoir of the Craft. He was joined by Leung Man-tao (梁文恵). 3 March 2008.
- Tong Ching-siu (馮靜休), renowned author and critic of popular art and culture, reviewed the book The Four Generations of Hong Kong (四代香港人) written by Lui Tai-lok (呂泰勳). 27 March 2008.
- Jeffrey Archer, a well-known English author and former politician, gave a talk on his own book A Prisoner of Birth. 31 March 2008.
- Professor Peter Ward, a prominent historian, gave a public lecture on The Chinese Canadian Immigration Project. He was joined by Dr Elizabeth Sinn (沈玉儀). The talk was co-hosted by the University of British Columbia. 3 April 2008.
- Grant Hayter-Menzies, an art and music critic for newspapers and magazines in North America, reviewed his book Imperial Masquerade: The Legend of Princess Der Ling. He shared with the audience his private collection of Der Ling-related items, including paintings attributed to the Empress Dowager Cixi, and an embroidered panel designed by Der Ling’s sister. 30 April 2008.
- Dr John Lian Ming-gon (梁明觀), Honorary Director of the Centre for Advancement in Special Education (CASE) of HKU, reviewed the book The Challenge of Life in a Wheelchair (我在輪椅上挑戰) written by Catherine Woo (胡美儀). Dr Lian was joined by the author and Mr Andrew Tse Chung-yee (謝崇義), Administrative Director, CASE. 24 April 2008.
Developing and Supporting “The University Family”

Exhibitions

A range of exhibits were developed in 2008 to encourage patrons to read more and to provide students with interesting diversions from study and to inspire them to learn more about the world around them. Taking the lead in this initiative, the Main Library’s Reference Department collaborated with several organizations including the School of Chinese Medicine, Hong Kong Institute of Professional Photographers, School of Chinese, Special Collections, Hong Kong Heritage Museum, Journalism and Media Studies Centre, Hong Kong Museum of History and the St. James Settlement.


• The Morrison Library (馬禮遜圖書館). 13 August - 14 September 2007. Exhibit sponsored by the Special Collections Department.

• School of Chinese 50th Anniversary Exhibition (中文學院五十周年展覽). 20 September - 12 October 2007. Special collaboration between staff from the Fung Ping Shan Library and the Main Library Reference Department.


• Lily Pond Images (蓮花池畔的倒影). 22 October - 3 November 2007.

• Welcome to the University of Hong Kong Libraries. For Information Day and Open Day. 22 October - 16 November 2007.

• The Central & Western District Old Stores (中西區的老店). 7 November - 9 December 2007. A special talk was also given on the Central and Western districts on 27 November 2007.

• Dental Inventions and Their Stories. 19 - 30 November 2007. An Exhibition in the Dental Library to celebrate the 25th anniversary of the Faculty of Dentistry.


• Across Asia on a Shoestring (隨心隨緣看亞洲). 29 February - 29 March 2008.


• The History and Development of Anaesthesia in Hong Kong. April-May 2008. Yu Chun Keung Medical Library co-organized with the Society of Anaesthetists of Hong Kong.


Online Exhibit

• The Audio-Visual Department also sponsored online exhibits of two important cinematic prize award programmes: The Oscars <http://www.lib.hku.hk/av/oscar2008.html> and the Hong Kong Film Awards 2008 Nominees <http://lib.hku.hk/av/hk2008.html>. Along with colourful reproductions of the DVD covers, links were also provided to sample trailers of each movie where available, and to the Libraries’ Dragon catalogue so that movie lovers would know whether we had purchased a copy of that movie for private viewing and study.

Fund Raising Activities

We had another good year in terms of our ability to secure the support of the Hong Kong University family and the larger community.

• In the second phase of the Stanley Ho Alumni Challenge, the Libraries ranked No. 1 in number of participants and No. 4 in total funds raised.

• Alumni contributions plus the generous match from the Stanley Ho Alumni Challenge totaled $1,694,236.

• Circle of Friends Membership dues produced $1,396,123. Circle of Friends membership grew by 21% (to over 2,590 individual and corporate members) and there was an increase in alumni membership by 33% (to 1,612 alumni members).

• Book sales totaled $120,000. More importantly, thousands of books found new readers and homes.

• Corporate sponsorships totaled $241,658.

• The Library Systems Department applied to the University Development Fund (UDF) and received $848,000 for development and staffing costs related to the HKU Scholars Hub, the University's institutional repository.
Developing and Supporting “The University Family”

**Significant In-kind Gifts**

**Special Collections**

Our Special Collections made significant strides in expanding the Hong Kong Collection by acquiring some truly unique materials. Included among these are:

- 2,400 architectural drawings of the late Mr Luke Him-sau (陸漢受) from his granddaughter, Ms Luk Men-chong;
- A set of rare periodicals: *Bankers Magazine* from 1879 to 1943 and an enlarged panoramic photograph of early Hong Kong under the title: *Victoria city of Hong Kong* from Dr Otto Lam (林楚祥);
- 45 boxes of annual reports of Hong Kong listed companies from Mr Hung Hin-hong (洪鴻偉), Chairman of the Hung On To Memorial Fund Ltd.;
- Over 200 letters from Mr Chapman Chen (陳常文) including those sent from the wife and friends of Yu Dafu (于達夫) to Mr Chen;
- 52 transcripts of oral interviews of Hong Kong politicians during and after the handover of Hong Kong to China in 1997 and 1998 from Dr Bob Beatty;
- 5 boxes of materials from the family members of the late Mr Ng Pui-wing (吳培榮), the former Wah Kiu Yat Po (華僑日報) Chief editor;
- 9 boxes of materials from the Office of Ms Emily Lau (勞慧卿), Legislative Councillor of Hong Kong;
- 16 boxes of materials from the Office of Mr Cheng Kar-sea (鄭家富), Legislative Councillor of Hong Kong;
- 431 volumes of old laboratory testing reports from the Geotechnical Engineering Office of the Hong Kong Government;
- 267 boxes of materials from Hong Kong Exchanges and Clearing Ltd;
- 2 boxes of materials from the Hong Kong Tourism Board; and,
- 3 bookplates designed and donated by Mr David Hui (許國南) to commemorate the 200th anniversary of the arrival of Robert Morrison in China (馬禮遜來華二百周年紀念書簿).

**Main Library**

- A painting by Mr Chung Po Yang entitled “Evolving into One” (盈盈叠叠).

**Fung Ping Shan Library**

- 1,268 volumes of materials on Dr Sun Yat-Sen from Ms Clement Wong; and,

- One carton of letters, papers and other miscellaneous materials of the late Professor Lo Hsiang-lin (羅香林), from Professor Winston W. Lo.

**Law Library**

- Mr Paul Harris (顧柏義資深大律師), Senior Counsel in Hong Kong, well known for his human rights work, donated his personal archives including historic documents relating to the establishment of the Hong Kong Human Rights Monitor (香港人權監察) and human rights generally in Hong Kong.
Staff Matters

Professional Development
Sherry Ng Chi-fun, Certificate of Teaching & Learning in Higher Education: Stage I, Centre for the Advancement of University Teaching, University of Hong Kong, April 2008.

Long Service Awards

40 years
Mui Koon-kwan (Senior Bookbinder)

35 years or more
Amy Chan Ko Chung-yin (Library Assistant I)
Lai Chun-yung (Senior Library Assistant)
Leung Kai-kwong (Library Assistant III)
Leung Kai-wah (Library Assistant I)
Maria Tang Lai May-yee (Senior Library Assistant)

25 years
Choi Kam-shing (Library Assistant III)
Choi Ming-kit (Library Assistant I)
Carol Lam Lai-wai (Senior Library Assistant)

Promotions
Szeeto Kwok-cheong (Library Assistant), Administrative Services
Grace Chan Yuk-mui (Library Assistant I), Branch Library Services (Law Library)
Janny Lai Kei (Assistant Librarian I), Collection Development
Promotions
Tina Yang Tao (Assistant Librarian II), Collection Development
Carmen Tsang Yuen-yau (Assistant Librarian II), Fund Raising and Public Relations
Angela Ko Yuk-wa (Assistant Librarian I), Fung Ping Shan Library and Technical Support Services (Acquisitions)
Chan Kin-hung (Library Assistant), Main Library Services (Access Services)
Fung Miu-ling (Library Assistant), Main Library Services (Access Services)

Staff Recognition Awards
Lai Chun-yi, Administrative Services (Bindery)
Alice Wong Mei-yin, Collection Development
To Siu-kim, Main Library Services (Access Services)
Carol Lam Lai-wai, Technical Support Services (Acquisitions)
Connie Lam Sau-lai, Technical Support Services (Western and E-resources Cataloguing)

Transfers
Ku Kam-ming (Assistant Librarian III), AV & Reserve
To Siu-kim (Library Assistant III), Main Library Services (Access Services)
Delta Tung Yee-ha (Library Assistant III), Main Library Services (Access Services)
June Leung Suk-yee (Library Assistant III), Musac Library
Amy Kok Yan-ling (Library Assistant II), Reference Department
Maria Cheung Lai-sin (Library Assistant II), Systems Department
Elton Li Kin-wing (Library Assistant II), Systems Department
Kitty Mo Tsz-pui (Library Assistant II), Systems Department
Judy Tsou Wing-wai (Library Assistant II), Systems Department

New Appointments
Kendrick Cheung Kwan-ching (Library Assistant (Half-time)), Administrative Services
Terry Chow Ho-yin (Junior Library Assistant), Administrative Services
Steven Wong Kin-wah (Library Assistant), Fund Raising and Public Relations

New Appointments
Asma Khan (Library Assistant), Special Collections
Allen Lam Kei-leung (Senior II Assistant), Systems Department
Kaye Margaret Nolan (Assistant Librarian II (Half-time)), Systems Department

Farewell
Shirley Chan Sui-yi (Half-time Library Assistant), Branch Library Services (Dental Library)
Cheung Ka-fan (Library Assistant), Main Library Services (Special Collections)
Chiu Siu-ming (Library Assistant), Main Library Services (Audio-Visual Collection)
Asma Khan (Library Assistant), Technical Support Services (Systems)
Danny Leung Pui-fan (Library Assistant I), Technical Support Services (Cataloguing)
Pamay Lo Pui-chu (Library Assistant II), Public Relations and Development
Lorna Loong Yueh-ying (Senior Clerk), Technical Support Services (Cataloguing)
Tam Wai-ling (Cleaner), Administrative Services
Did You Know?

The AV collection increased by 9% in terms of its overall size. DVD titles doubled with a growth of 110% as a result of VHS replacement and purchase of feature films.

About 20% of book purchases were acquired through approval plans. An approval book plan for medicine and health sciences was initiated for the first time to facilitate collection development.

HKUL was the second largest contributor of original cataloguing records to OCLC WorldCat databases with a total of 84,854 records uploaded.

1,911 articles from Hung Wai Storage were scanned and delivered electronically. 98% of these requests were processed within one working day. 5,841 books were transferred from Hung Wai Storage to various pick-up locations. Over 95% of these items were delivered to requesters within two working days.

More than 1,100 volumes of materials including 280 volumes of HKU theses, 600 volumes of HKU publications, 100 of volumes Hong Kong government publications, 100 volumes of Hong Kong journals and others were sent to Shenzhen for digitising as part of the China-America Digital Academic Library (CADAL) project.

Dragon meets Web 2.0: we worked to make the online catalogue more useful and usable by incorporating new function buttons such as links to Google Book Search, Google Scholar, Open WorldCat, Get a Citation and SMS.

147 PCs were purchased this year; 46 laptops were replaced in the e-Learning Lab and all public PCs were updated with new application software, Windows Updates and plug-ins/viewers for web browsing.

The Libraries' Knowledge Base, Wiki@HKUL, was launched to serve as a quick way for users to know more about the library.

29,474 reference inquiries were handled in the Main Library, an increase of 11.5% over the past year. Email enquiries also increased by 17.2%.

108,320 logons were recorded on the PCs in the Knowledge Navigation Centre (KNC) of the Main Library representing a 6% increase over the usage of last year.

The Technical Services on the 2/F of the Main Library was relocated to Kennedy Town in October 2007 to release space for the proposed new compact storage system with open access to all users.

Planning is under way for a new Law Library and a new Music Library in their forthcoming move to the Centennial Campus in 2011/12.

The Education Library collaborated with the School of Geography in the Green Roof Project to lower the roof temperature of the Runme Shaw Building and the energy used on air-conditioning in the library.
Statistics for 2007-2008

A. How we spent our acquisitions dollars

<table>
<thead>
<tr>
<th></th>
<th>2007</th>
<th>2008</th>
<th>Change</th>
</tr>
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<tbody>
<tr>
<td>Books</td>
<td>24.23%</td>
<td>21.70%</td>
<td>-2.53%</td>
</tr>
<tr>
<td>Electronic Resources</td>
<td>50.38%</td>
<td>56.74%</td>
<td>+6.36%</td>
</tr>
<tr>
<td>Journals</td>
<td>19.40%</td>
<td>16.58%</td>
<td>-2.82%</td>
</tr>
<tr>
<td>Others</td>
<td>5.99%</td>
<td>4.58%</td>
<td>-1.41%</td>
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<tr>
<td><strong>Total</strong></td>
<td>100%</td>
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B. Electronic Resources

- E-books: 1,313,281 in 2007, 1,573,034 in 2008 (+259,753)
- Computer files: 47,561 in 2007, 49,397 in 2008 (+1,836)

C. Volumes in the Libraries

- General Library: 1,240,740 in 2007, 1,277,882 in 2008 (+37,142)
- Fung Ping Shan Library: 852,776 in 2007, 859,841 in 2008 (+7,065)
- Medical Library: 196,969 in 2007, 206,393 in 2008 (+7,424)
- Education Library: 67,946 in 2007, 73,142 in 2008 (+5,196)
- Dental Library: 59,906 in 2007, 59,310 in 2008 (-596)
- Music Library: 33,512 in 2007, 34,346 in 2008 (+834)
- **Total**: 2,584,562 in 2007, 2,645,691 in 2008 (+61,129)
What they say about

... our services
“It is my impression that the library is doing very well and I would like to take this opportunity to thank the staff for working so hard.”

“The number and range of library workshops and courses is very impressive and helpful.”

“Your Library remains really outstanding for service to its borrowers.”

“The Library is the best resource for me and many of my friends in HKU. Your service is excellent.”

“HKU Main Lib. is great & like my second home. Thank you all for your efforts & help!”

... our collections
“This library is a gem. I have been using it as a (former) staff member and alumnus for over ten years and have never failed to be impressed by the comprehensiveness of its collection.”

“Excellent e-resource; interlibrary loans; broad enough database. The overall performance exceeds my expectations.”

“I am proud of HKU Library. The volumes and the quality of collection the atmosphere and the service of the Library are of first class in my mind.”

... our research support
“I benefited & enjoy using the HKU Libraries during the 3+ years of my PhD research. This is an excellent world class library!”

“... my PhD, it would have been impossible if it was not for the wonderful facility you run i.e. the library. HKU libraries are goldmines for a researcher, and I have noted that down in my acknowledgment.”
Notable Acquisitions


Online database <http://library.hku.hk/record=bi04235>

Counseling and Psychotherapy Transcripts, Client Narratives, and Reference Works is a landmark database that at completion, will contain more than 2,000 transcripts of actual therapy sessions—almost 40,000 pages of first-person accounts, together with 25,000 pages of major reference works. There are diaries, letters, autobiographies, oral histories, and personal memoirs along with the full text of the sessions themselves. The database opens a world of primary sources for therapists, clients, and students to explore and analyze.


Online database <http://library.hku.hk/record=bi04211>

Rich in sociological and historical significance, Alexander Street Literature (previously World Literature Online) celebrates the literatures of place, gender, and race by bringing together (as of 6 October 2008) 14 collections containing over 250,000 pages of poetry, short fiction, and novels, along with more than 5,000 full-text plays and film scripts written by authors from around the globe. Included are the broad literary output of Africa and its diaspora, Latin America, the Caribbean, Asia, Europe, and other regions—along with the North American expressions of this rich world heritage. The current content will continue to grow to over 600,000 pages of poetry and prose plus more than 6,000 dramatic works.

Social Theory. Alexandria, Va.: Alexander Street Press

Online database <http://library.hku.hk/record=b3989866>

Social Theory provides comprehensive coverage of major social thinkers together with seminal texts from lesser figures. At completion, the project will contain more than 150,000 pages. The release as of October 2008 features more than 90,163 pages of content written by such major social theorists as Max Weber, Karl Marx, Jürgen Habermas, Robert Merton, George Herbert Mead, Auguste Comte, Jean Baudrillard, Georg Hegel, Herbert Spencer, Antonio Gramsci, Mary Wollstonecraft, Alexis de Tocqueville, Harriet Martineau, Georg Simmel, Emile Durkheim. For many writers, the project represents the first availability of a major scholarly edition of their collected works and brings to light materials that have been inaccessible previously. The project interface, co-developed with the University of Chicago, enables in-depth browsing and searching of the bibliographic and full-text elements, and both original works and translations.
Notable Acquisitions


A complete compilation of Buddhist periodicals during the Republican period in China, this collection is invaluable for the research of Chinese Buddhist history.

Money Hunt [DVD] / producer, Deborah Ely; director, Frank Carfi.

Money Hunt is a reality TV show series, which began broadcasting in 1997, for entrepreneurs seeking venture capital. In each episode, would-be entrepreneurs make a fund-raising pitch to the hosts and their guest mentor.

The Chinese Book (series), [Edited by: Tung, J.]; Xiamen, Xiamen University Press, 2007

This set includes 78 types of valuable historical literatures sourced from institutions worldwide and private collections. It covers the Ming and Qing Dynasties and the Republic of China and includes historical works such as manuscripts, classified official records, personal diary, notes, literary works, family archives, librettos, songbooks, imperial examination works, diplomatic archives, calendars, and medical records.


This major reference work is the only comprehensive, state-of-the-art, and integrated summary of the present state of geophysics. Offering an array of articles from some of the top scientists around the world, this 11-volume work deals with all major parts of Solid-Earth Geophysics, including a volume on the terrestrial planets and moons in our solar system.
Our Donors

We are extremely grateful to the many individuals and organizations who, through their monetary gifts, collection gifts, and participation, have uniquely contributed to our achievements and enriched our collections. While space allows only a selection to be listed, the Libraries values all of its donors for their generosity and goodwill in the past year.

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